


PRODUCT OVERVIEW


OpenText™ Core Share for SAP Solutions

Securely share and collaborate on content related to your SAP business processes



 **Enables document sharing** for remote access

 **Extends existing investment** in OpenText Solutions for SAP

 **Integrates within** SAP business processes

 **Provides IT control and security**

Like many enterprise organizations across all industries, despite the move toward digital transformation, many SAP customers still face continued business challenges from using cumbersome email and manual processes to distribute documents from their ECM internally within the organization and externally with business stakeholders.

The lack of automation and inability to scale to allow the sharing of numerous files often results in a decrease in employee productivity, compromised document security, limited capacity to support remote work, and an inability to engage external parties with timely access to important documents. While some organizations rely on third party applications to circulate confidential content outside of their environment, this often puts the company and all those involved in the process at increased risk by giving up visibility and control of the document while it is being shared outside of the primary, secure content repository.

What is required is an application that is tightly integrated within the customer's SAP content management system to enable the sharing of documents directly from the system of record within an SAP business process. Core Share for SAP was purposely designed for SAP customers to add capabilities for content sharing and collaboration from their Extended ECM solution, making the most of their existing investment, while providing a secure SaaS solution to address their most pressing content sharing needs.

Enables document sharing for external access

Whether sharing documents with colleagues, external partners or other third parties, OpenText™ Core Share for SAP provides all the functionality needed to securely share and collaborate on projects with anyone inside or outside the organization. Unlike other major file sharing offerings, Core Share for SAP enables both a hybrid environment and a full cloud experience. Core Share for SAP is simple and intuitive for users, bolstered with the security and stability that IT departments require, and can be accessed on all device types. Core Share for SAP extends collaboration to allow remote access to files and documents while complying with corporate security regulations and compliance mandates.

For many organizations, Extended ECM has allowed SAP and non-SAP users an easy and streamlined method for finding and extracting value from content-fueled SAP business processes; now with Core Share for SAP, this same capability can be expanded to include vendors and partners outside the corporate firewall. This significantly reduces the complexity and allows organizations to not only engage more productively with partners they depend on, but also share crucial business files with their customers using methods they are familiar with.

Extends existing investment in OpenText Solutions for SAP

A SaaS application, Core Share for SAP is easily deployed and integrated with OpenText™ Extended ECM for SAP and OpenText™ Extended ECM for SAP SuccessFactors. It was intentionally designed to deliver content collaboration capabilities as a key component to an organization's document management strategy. And, whether an organization's ECM platform is on-premise, hosted as a managed service, entirely cloud-based or a hybrid model, Core Share for SAP is flexible to integrate into all environments.

- Supports SAP delivery model as a validated cloud app available from the SAP Store. This accessibility means users can leverage all primary Core Share for SAP features to easily engage internal and external stakeholders to securely share and collaborate on important documents, files and contracts.
- Bi-directional synchronization ensures that updates to files, folders or events in Extended ECM are automatically updated in Core Share for SAP, while any new documents or folders added to Core Share for SAP are automatically synced in Extended ECM.
- Integration with Extended ECM keeps original documents safe and unaffected by drafts and versions as files are shared with external parties to and from the content repository. Core Share for SAP ensures the secure exchange of documents and “one version of the truth” to maintain document integrity without hindering collaborative business processes.
- Unified audit logs between Core Share for SAP and Extended ECM monitor the lifecycle of the shared documents. All changes and events on the file are logged to compile a complete record of the activities that took place to the file as it was shared. This provides visibility, control and accountability across all stages of the document sharing workflow.

Integrates within SAP Business Processes

Core Share for SAP leverages an organization's existing investments in Extended ECM for SAP or SuccessFactors to enable seamless sharing of content directly from SAP processes. This facilitates remote access to content that can also scale to allow for the sharing of large quantity of documents without compromising security, document integrity and the organization's ability to meet compliance mandates. Core Share for SAP is accessible to users within the applications and processes they are already familiar with, allowing users to get up and running quickly. Virtually every department within an enterprise organization that needs to externally share files and allow external access to documents stored in xECM can benefit from OpenText™ Core Share for SAP. The ability to provide secure access to information from anywhere at anytime increases productivity for all parties collaborating within an SAP business process – customers, vendors, partners. Below are just a few of the examples of how secure content collaboration can enable business tasks for any user from any department.

- Field workers: access and share up-to-date information such as safety procedures when working remotely from anywhere from any device along with documenting proof of work with photos.
- Engineers involved in capital projects: support the exchange of transmittals and other project related files with external parties assisting the build or maintaining of projects.
- Workers and plant operators: access maintenance documents when on the manufacturing floor when time is crucial to ensuring operational efficiency and the safe running of plant.
- Finance administrators: engage vendors in support of onboarding, contracting and if necessary, sharing of documentations related to invoice payment disputes.
- Customer service managers: engage customers and vendors with the bi-directional sharing of receipts and records when performance or warranty claims are in question.
- Human resource professionals: collaborate with recruiters sharing candidate information as well as support requests from former employees to receive and send confidential documents.

Provide IT control and enterprise-grade security

Security is paramount when it comes to cloud-based content collaboration. Made for the enterprise, Core Share for SAP was built from the ground up with security at each layer of the solution stack, in its infrastructure, platform and application software.

With Core Share for SAP, IT administrators can:

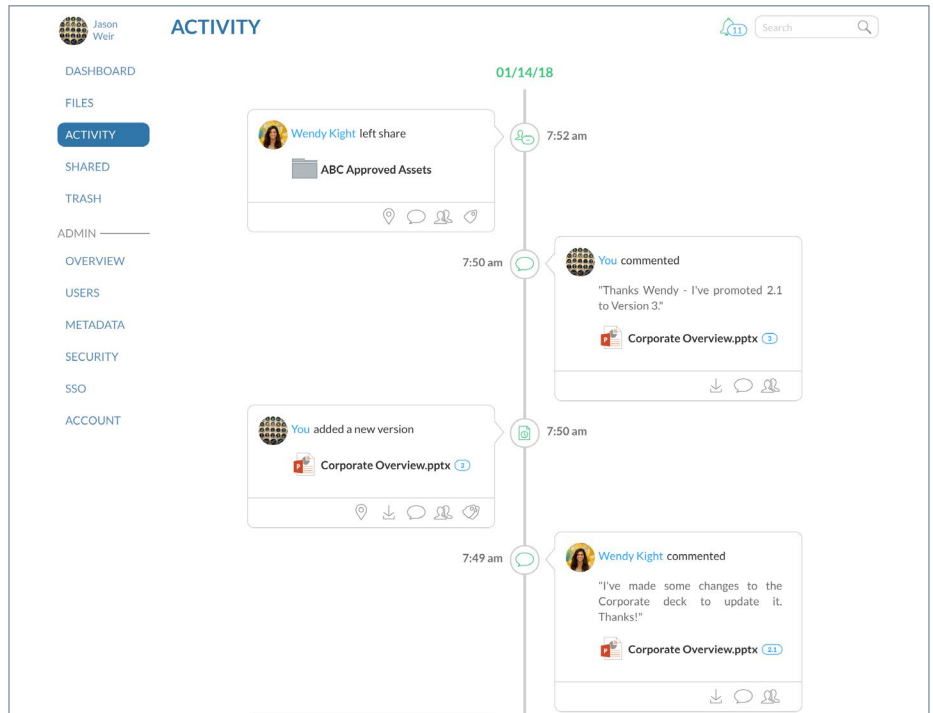
- Configure and automatically enforce global policies for sharing with external users.
- Determine password requirements.
- Control which employees have access to share files and which files can be shared.
- Lock and disable accounts and remotely wipe local content on mobile devices.
- Set expiry dates to retract shared content, public links and more. File encryption is in place whether data is at rest, in transit, on mobile devices and/ or in the cloud. Other security features include single sign-on (SSO), two-factor authentication (2FA) and the utilization of highly secure OpenText data centers. With Core Share for SAP, there is no need to worry about data security.

ATCO, an Australian energy company doubled its speed of document access for users and delivered remote access to documents from anywhere on any device leveraging Core Share with extended ECM within a Cloud delivery model.

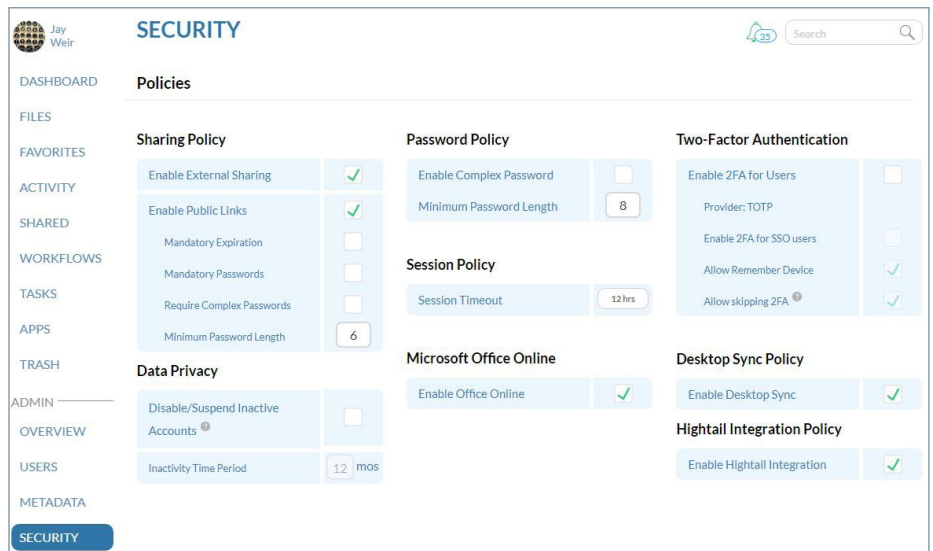
"In the past, field workers had to access documents via a clunky interface or download documents onto their device, which meant that they risked not having the latest document or not having access at all due to connectivity issues. With OpenText Core Share, they're able to go directly into Extended ECM and access the latest version of the documents they need. When you are dealing with gas, this is critical for the safety of operations,"

Chris Marshall
General Manager IT
ATCO Australia

[Read the Success story](#)



OpenText Core Share



Administrator security management console

Product features

Enterprise-strength security	<ul style="list-style-type: none">• Configures and automatically enforces global policies for sharing with external users, two-factor authentication, password requirements and session times• Ensures security for files in transit and at rest on mobile devices and in the cloud• Uses highly secure data centers with strict access policies, system redundancy, fire/flood detection and prevention and other mechanisms
IT friendly	<ul style="list-style-type: none">• Deploys instantly with high scalability in the cloud• Provides easy management and control with self-service administration• Delivers SSO support with active directory integration
Search	<ul style="list-style-type: none">• Searches using advanced options, including full-text, keyword and facets for file attributes, comments and people
Audit trail	<ul style="list-style-type: none">• Tracks what is being shared and with whom, both internally and externally, with an exportable audit trail

[Core Share for SAP](#)

[OpenText SAP Solutions](#)

[OpenText extended ECM for SAP](#)

[SAP Store – Core Share listing](#)

Core Share for SAP FasTrak Program

OpenText professional services is also here to help with a **FasTrak program** to assist SAP customers with their unique deployment needs along their journey to share and collaborate on content in the cloud. This offering not only includes setting up Extended ECM to leverage its powerful sharing capability, but also helps guide organizations on best practices to help mitigate risk related to incorrect sharing of sensitive information.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: [opentext.com](https://www.opentext.com).

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