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Security Assessment Service

Achieve visibility into your current cybersecurity posture and capabilities

Visibility into more than 100 risk controls across organizational assets

Maturity benchmarking against best practices

Actionable recommendations to address gaps and drive security posture

Reduced risk through improved awareness

Maintaining a complete picture of foundational security controls and capabilities is critical to preventing and responding to cyber attacks. However, organizations face a volatile cybersecurity threat landscape with growing attack surfaces, evolving privacy regulations, and cybersecurity talent shortages.

The OpenText Security Assessment Service helps organizations effectively manage security efforts by benchmarking them to best practices. Through a consultative approach, the OpenText team provides an assessment of cyber and compliance risks, maturity of control capabilities and a roadmap to improving security posture in a short time frame.

Visibility

Having a clear line of sight to security controls maturity provides valuable information on an organization's cybersecurity risk posture to support informed decision-making. The OpenText Cybersecurity Services team assesses more than 100 critical controls, such as inventory of hardware and software assets, data protection, vulnerability management, configuration management, and incident response. They pay particular attention to how these intersect with an organization's important assets, including its data, network, users, applications, and devices.

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Healthcare system reduces HIPAA compliance risk via improved control capabilities

"By benchmarking the controls in place, we provide solutions to improve visibility to security and applications on endpoints. These recommendations ensure that PII is secured and reduced its on device utilization. Having a better line of sight to control maturity helped the organization plan and prioritize future control improvements."

Marc St-Pierre
Sr Director
OpenText Cybersecurity Services

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OpenText also offers multiple services to address eDiscovery and cybersecurity objectives, including the deployment and use of the OpenText™ EnCase™ product line:

- Expert advice, guidance and case support assistance

- Court vetted and defensible processes and procedures

- EnCase infrastructure tuning to ensure optimal business processes and operations

- Workflow optimization

- Strategic service management framework

OpenText Tools → Expert Collaboration → Best Practices

Benchmarking

OpenText uses maturity models to benchmark cybersecurity control activities. Questionnaires, interviews, workshops, and document reviews compare capabilities against more than 100 best practice control activities. The assessment leverages NIST Cybersecurity Framework and other internationally recognized cybersecurity control frameworks to provide a common language for understanding, managing, and expressing cybersecurity risk both internally and externally.

Initial (Chaotic)
Repeatable
Defined and Measured
Managed
Self-optimizing
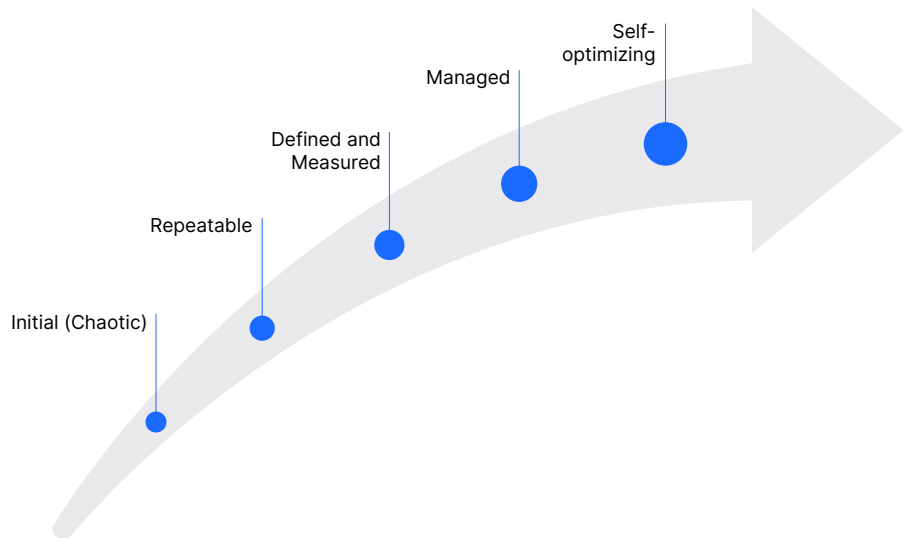
OpenText uses a maturity model with five levels from Initial (ad-hoc and reactive), to Self-optimizing (incremental technological advance).

Actionable recommendations

The Security Assessment Service's key deliverable is a security assessment report featuring an executive summary, control maturity benchmarks, and recommendations for improvement. Understanding your security status is often a key input toward investment decisions to address any identified gaps.
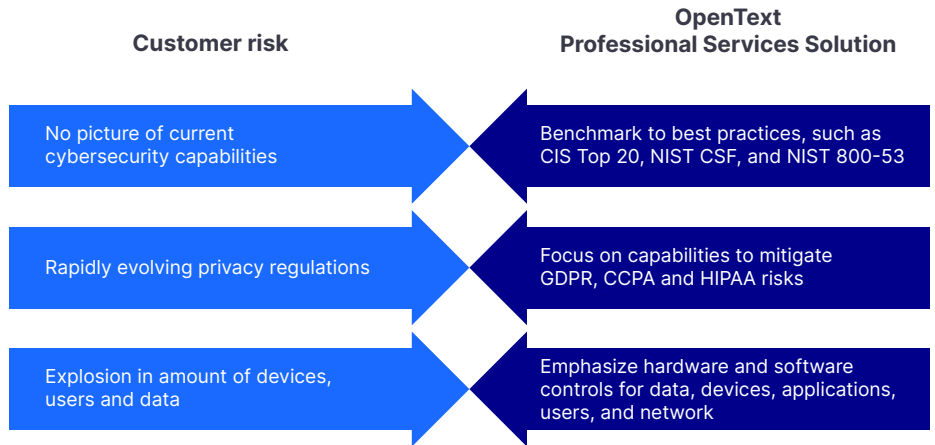
OpenText identifies and assesses the maturity of control actions and procedures. The report establishes frameworks that can be applied to existing business and cybersecurity operations to:

- Establish or improve a cybersecurity program.

- Communicate cybersecurity requirements to functions across HR, finance, legal, management, and others.

- Assist in prioritizing improvement activities.

- Enable investment decisions to address gaps.

- Reduce regulatory risks.

- Increase audit preparedness.

Reduced risk

The goal of the Security Assessment Service is to provide better visibility into the inherent risk and maturity of your security program to prevent, reduce, and mitigate cyber risks that could have regulatory, financial, legal, or reputational impacts.
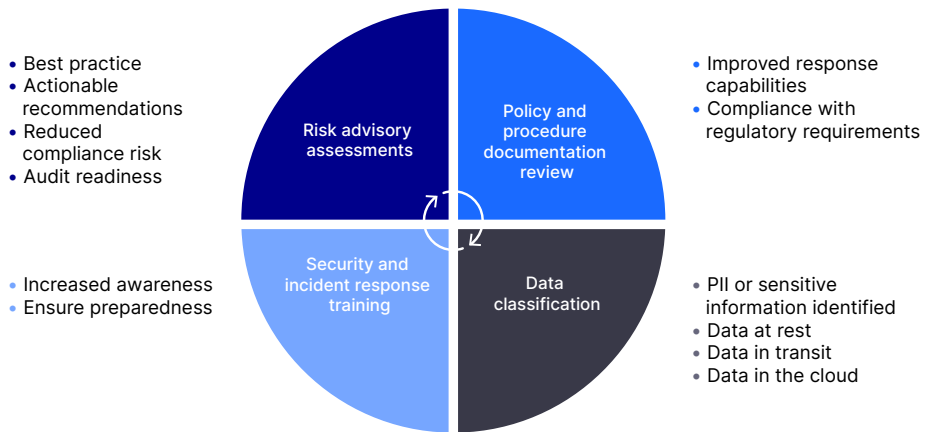
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Customer risk

**OpenText
Professional Services Solution**

Customer risk	OpenText Professional Services Solution
No picture of current cybersecurity capabilities	Benchmark to best practices, such as CIS Top 20, NIST CSF, and NIST 800-53
Rapidly evolving privacy regulations	Focus on capabilities to mitigate GDPR, CCPA and HIPAA risks
Explosion in amount of devices, users and data	Emphasize hardware and software controls for data, devices, applications, users, and network

The OpenText difference

OpenText security consultants hold many industry certifications, including CISSP, CISA, CISM (Certified Information Systems Security Professional, Auditor or Manager, respectively) and have years of security consulting experience.

The Security Assessment Service leverages OpenText Information Management solutions to support validation of assessment findings. Experts collect information from interviews and workshops, using proven methodologies, but can also validate many of these information points using a combination of customer-provided security systems reports and authorized data set scans using OpenText analysis tools.

- Best practice
- Actionable recommendations
- Reduced compliance risk
- Audit readiness

Risk advisory assessments

Policy and procedure documentation review

- Improved response capabilities
- Compliance with regulatory requirements

- Increased awareness
- Ensure preparedness

Security and incident response training

Data classification

- PII or sensitive information identified
- Data at rest
- Data in transit
- Data in the cloud

For more information about OpenText Cybersecurity Services, please visit **opentext.com/services/security** or email **SecurityServices@opentext.com**.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: **opentext.com**.

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