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OpenText™ MedNX

Secure cloud-based healthcare document delivery

Streamline workflow by sending PHI documents beyond the local network

Extend document reach to remote printers for high resolution printing

Save money by eliminating dedicated

Onboard providers **quickly** and **easily**

Healthcare providers strive to deliver the highest level of patient care. To achieve this, they must effectively manage the delivery and review of all documents containing protected health information (PHI), including vital lab reports. Clinical labs must ensure delivery of those reports is secure, compliant, prompt and affordable.

OpenText™ RightFax™ and OpenText MedNX: A perfect pair

RightFax is the premier centralized fax server solution that provides secure faxing capabilities to exchange documents across an entire health system. MedNX is a private, cloud-based solution that provides one secure connection for information exchange with multiple endpoints–regardless of device used. It allows healthcare providers, labs and hospitals to safely exchange PHI documents with real-time tracking and confirmation. Augmenting RightFax with MedNX improves PHI document quality and reach.

Send documents beyond the local network

When healthcare providers add MedNX to a RightFax environment, they can easily send patient information documents to any printer that is not in their local area network (LAN) or wide area network (WAN). Extending the remote print capabilities from electronic medical record systems (EMR), enterprise resource planning (ERP) or other systems streamlines workflows, making day-to-day document exchange easier. Users can print to any remote device across the country as easily as printing on the machine down the hall.

Document delivery tracking

An easy-to-use portal provides the delivery status of every document, including vital lab reports, with MedNX real-time tracking and delivery confirmation. The MedNX tracking system identifies exactly when and where each file or document is delivered.

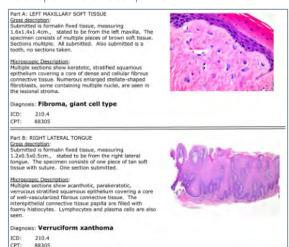## Delivery to providers' printers

As a managed service, MedNX leverages existing technology and eliminates on-site distribution architecture. It consolidates all printing generated by applications onto one secure platform. This reduces costs by eliminating analog phone lines and using internet-based printing with printers already in providers' offices. There is no upfront investment and providers pay only for what they use through volume-based subscriptions.

Preserve high quality, complex images and documents

The quality, clarity and readability of lab test documents play a key role in patient care. Printing more precise, detailed, full-color lab test results on a remote color printer can yield a better representation of an individual's health status than a traditional fax. For certain reports, the enhanced visual elements may help clinicians interpret test results more easily than from text-based, grayscale faxed reports.

Enhanced graphical elements on laboratory reports can provide a greater level of detail that may lead to more informed diagnoses and more precise treatment. For reference laboratories, being able to provide higher quality reports can lead to competitive advantage.

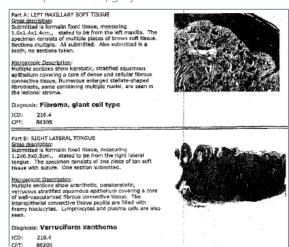Lab report: Color laser printer   Lab report: Faxed, grayscale

Figure 1: Compare the quality of these laboratory test reports

OpenText MedNX features	Benefits
Extended reach of PHI documents to remote printers	Delivers patient information to any printer that is not in the local area network (LAN) or wide area network (WAN)
Enhanced quality of PHI documents for more accurate diagnosis	Prints more precise, detailed, full-color lab test results on a remote color printer to provide a better representation of an individual's health status
Quick, easy provider onboarding for efficient workflow	Allows labs to more quickly acquire customers and enable them to do business with no need to change technology, infrastructure or processes.
Significant cost savings	Eliminates dedicated outbound/remote telecommunications and maintenance of on-premises report distribution infrastructure

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Fast and accurate lab report distribution

With the MedNX cloud platform, health care providers have powerful self-service tools, allowing them to choose when and where they receive reports and information. MedNX enables receipt of data files and report delivery in virtually any format. By consolidating all outbound distribution methods and normalizing all remote devices, labs have a unified method of transmitting results independent of the remote device, printer, application, connectivity or file format.

Reliable delivery of any file type

MedNX securely delivers reports, meeting strict industry encryption standards for data in transit and data at rest. Delivery options include remote printing, fax and electronic file delivery to EMRs. MedNX also supports a variety of file types and converts to the file type needed at the remote site.

Report tracking and customization

Labs benefit from comprehensive reports and visibility into the state of receiving devices in the field. This provides instant feedback to customer service teams, allowing them to quickly solve health care provider issues and deliver premium service versus competitors.

Security and compliance

MedNX provides leading edge security and infrastructure resiliency, ensuring labs can securely exchange information with providers. Eliminating vulnerabilities, MedNX exceeds regulatory requirements and ensures that all access is secure, controlled and audited. OpenText reduces risk by using two HIPAA compliant, geographically redundant data centers.

Quick and easy customer onboarding

Transition to the MedNX platform is easy. There is no need to change technology, infrastructure or processes. MedNX allows labs to more quickly acquire customers and enable them to do business faster. Health care providers are connected in hours, not weeks.

Add value to RightFax with MedNX

As a scalable, easily implemented complement solution to RightFax, MedNX enables the ability to capture, deliver and track documents, manage output from any platform and deliver to remote physical or electronic destinations.

MedNX gets the right content to the right provider. It delivers end-to-end, trusted connections within healthcare communities to protect health information exchange between labs, hospitals and providers.

About OpenText

OpenText, The Information Company, enables organizations to gain insight through market leading information management solutions, on-premises or in the cloud. For more information about OpenText (NASDAQ: OTEX, TSX: OTEX) visit: **opentext.com**.

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