

opentext™

eBOOK

3 ways remote access boosts manufacturing agility and resilience



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The mission to maintain business continuity

In today's turbulent operating environment, resilience is the name of the game. Companies within Automotive, Industrial, High Tech, Materials Manufacturing and other manufacturing industries are on a mission to keep facilities, supply chains and production lines operational and quickly adapt to meet demand.

This requires seamlessly sharing operational information, such as equipment manuals and new health and safety guidelines, wherever engineers are

working—on the facility floor, in the field and anywhere in between. Yet with content stored across various repositories, there remains an information gap for many manufacturers that can lead to outdated or inaccessible documentation.

By enabling remote access to critical content manufacturing companies can boost agility and resilience, keeping operations up and running and as productive as possible. Read on to learn how.

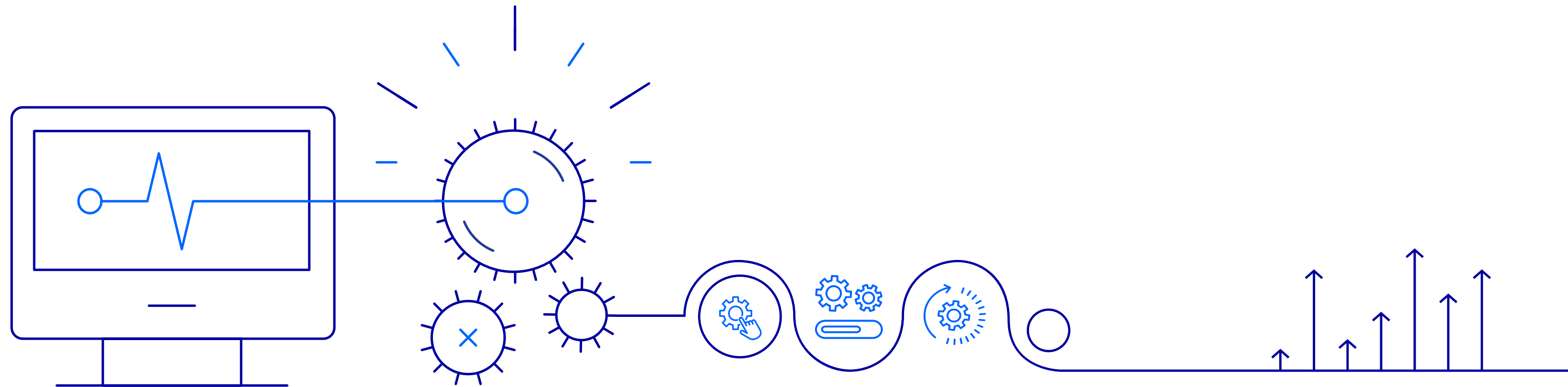
“As they reconfigure their operations to keep employees safe and respond to changes in the wider value chain, companies still need to maintain manufacturing performance. Physical-distancing and remote-working policies will make established approaches more difficult, compelling companies to find new ways to manage shop-floor performance... Staff working off-site can use secure remote-access programs from their personal devices to handle shift handover meetings and similar activities.”¹

¹ McKinsey & Company, Managing a manufacturing plant through the coronavirus crisis

Gain one version of the truth

Many documents stored in technical libraries are comprised of information drawn from different sources, such as evolving health and safety guidelines, that are frequently updated. With remote access to content, files and workflows, engineers are armed with the most up-to-date information to be productive from anywhere.

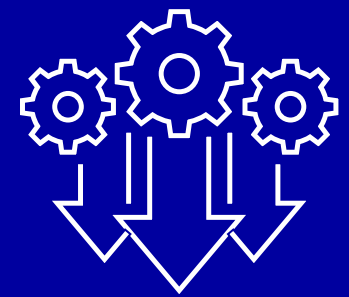
The latest versions of documentation related to maintenance, service, installation and operations are pushed out to engineers, on the facility floor and in the field, to keep manufacturing operations running efficiently. And since the documents are maintained in an enterprise content management system, only revisions that have been approved are rendered to a PDF document, published as a new version and pushed to the mobile devices of workers who subscribe to it.



Collaborate rapidly and reliably

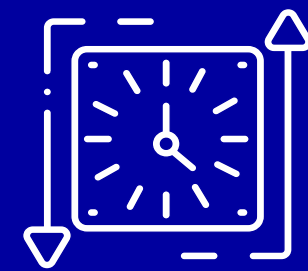
Along with ensuring engineers are working with the most current and relevant information, certain documentation, such as maintenance logs, require real-time input and feedback from those on the ground. By automating the flow of information, from authoring to approvals to distribution,

workers can make edits and collaborate in real time with dynamic content creation and management. For example, maintenance workers can upload a photo of equipment in need of repair to expedite service projects.



According to Deloitte, poor maintenance strategies can reduce plant productivity by between

5-20%



with unplanned downtime costing industry an estimated

\$50 billion/year.²

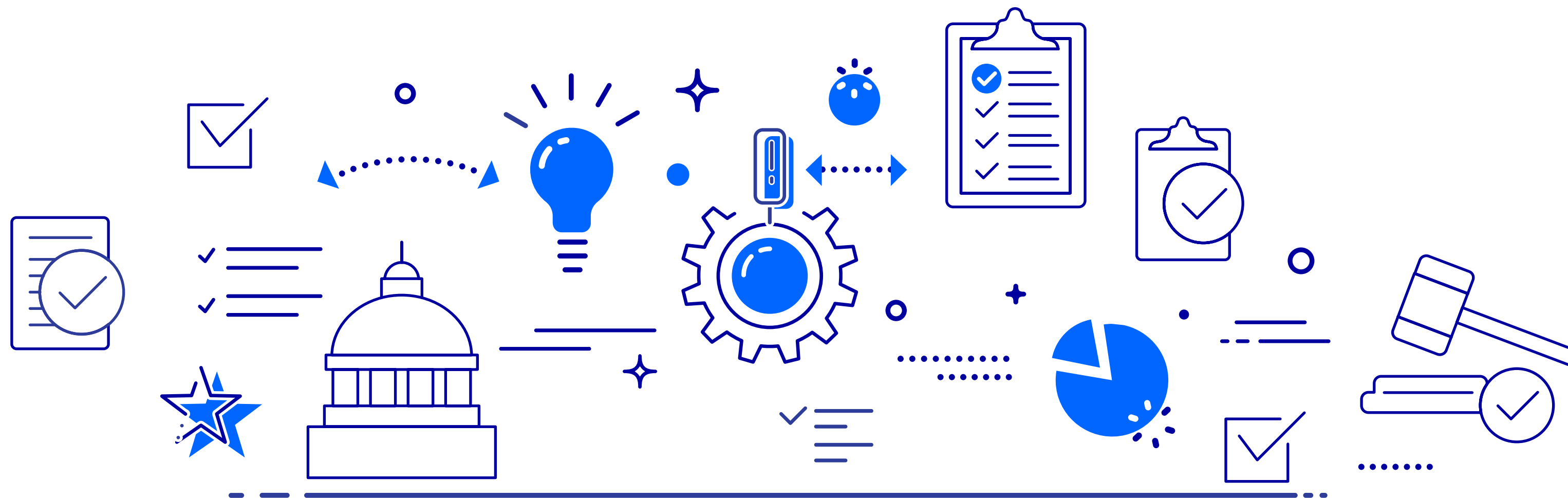
² Deloitte, Making maintenance smarter—Predictive maintenance and the digital supply network



Maintain compliance

When manufacturing organizations equip facility and field engineers with remote access, not only do engineers have up-to-date information, but the company can also demonstrate regulatory compliance with the latest specifications. To support compliance audits, organizations can grant regulators access to enterprise file shares, giving instant visibility into the regulatory specifications being referenced. By offering auditors this insight, companies can potentially save tens of millions of dollars in non-compliance fines down the road.

Also, by accessing critical content from mobile devices, facility and field engineers reduce costs associated with traveling to and from central locations to print out current versions of documents. Individuals also limit the risk associated with travel and exposure during times of emergency or crisis.



Remote access for manufacturing operations from OpenText

With mobile access via OpenText™ Core Share™ to libraries of critical content stored in either OpenText Content Suite™, OpenText Extended ECM or OpenText Documentum™, manufacturers can boost agility and resilience by increasing productivity. Each product integrates with Core Share either separately or in

combination to enable access to the latest version of technical and regulatory information from anywhere, transforming operations and saving organizations time and money. Manufacturers can also add OpenText™ Content Server Mobile, a free mobile app that keeps users connected and productive wherever they are.



Remote access for manufacturing operations from OpenText

How to deliver Critical Content to your Personnel

A. Content Authoring and Review

Key authors can collaborate on authoring new procedures and workflow them for review.

B. Structured & Secure Publication

An enterprise-wide content repository allows for secure sharing of files, images and videos.

C. Electronic Distribution & Consumption

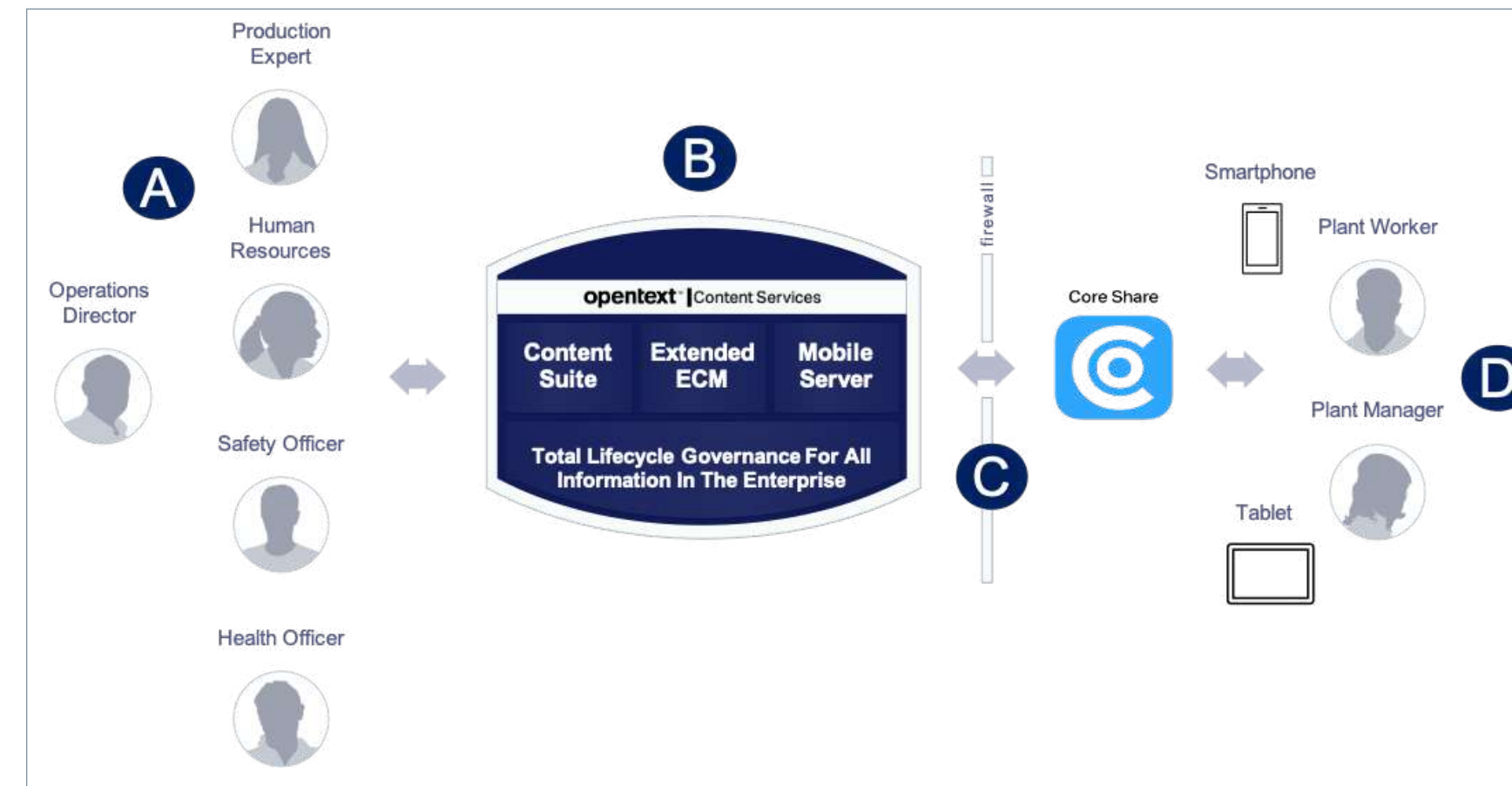
Send updates digitally, track training and access to new information.

D. Feedback

Get updates and collaboration from the field on critical issues via forms, images and videos.

Learn more about how remote access for Manufacturing operations from OpenText can benefit your organization by improving overall operations effectiveness.

[Learn more](#)



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