opentext™

Information reimagined

Content

Who we are

![opentext™ logo]

Get to know the leader in information management

OpenText powers and protects information to give organizations of all sizes the information advantage. We sit at the center of connected ecosystems, the internet of clouds, and play a critical role as our customers adopt cloud, security, and AI. We drive innovation to transform knowledge workers and elevate human potential in the age of AI.

Founded in 1991, OpenText grew out of a partnership between the University of Waterloo and Oxford University to create the first online Oxford English Dictionary. Our first product pioneered searching across every word on every web page. Since then, we've grown into a top ten global software company that delivers innovation and value to organization of all sizes.

OpenText quick facts

23,000
employees

98
of top 100 global industry leaders trust OpenText

180
countries where we serve customers

11 million
public cloud users

120k+
enterprise customers

9,000
private cloud deployments

What we do

Information management is delivered through:

Business Cloud
Cover the basics to achieve the extraordinary with trusted information.

Business AI
Be ready for anything with next-gen autonomous cloud.

Business Technology
Innovate across domains with AI and security built in.

Elevate human potential with information management

Work as we know it is changing. With the arrival of AI and automation, machines are taking over mundane tasks, boosting productivity, delivering insights from information, and fueling better decisions. At the same time, the ongoing transition to cloud is providing companies with the basis for stable, streamlined operations while a holistic approach to security heightens the protection of data and systems.

These changes are happening all around us. But only the organizations that can take advantage of them will lead their industries.

So how can they do it? With **information management**. These solutions help organizations manage and govern large data sets -- securely, confidently, and at scale in the cloud. With the right data orchestration, organizations can get ready to drive real productivity with AI. When AI can be implemented with trust and security, we can unleash the knowledge worker and elevate human potential.

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Our customers

Solving our customers' challenges is how we reach our goals

These are just a few examples of how companies are reimagining information to achieve more with OpenText information management.

Productivity skyrockets for international airline group

Air France-KLM streamlines IT service management so workflows can be created in hours instead of days and offers one-click self-service for its 90,000 users.

"This gives us the scalability we wanted. In a full lifecycle management orchestration, we have reduced our time to market and improved the quality of our service." Trajce Golomeov, automation and cloud technical architect, Air France-KLM.

Learn more >

at opentext™

400% improvement in productivity

AIRFRANCE KLM

opentext™

Lighting company flips the switch on supplier collaboration

GE Lighting, a Savant company smooths operations with a cloud-based order management solution that offers total visibility for supplier and buyer transactions.

"Supplier collaboration in OpenText Active Orders contributed to a 10% improvement in on-time fulfillment this year—helping us to foster greater customer satisfaction." Rick Stalker, SAP technical product manager, GE Lighting, a Savant company.

Learn more >

GE Lighting
A SAVANT COMPANY

Financial services firm keeps pace with digital explosion

As the financial services world continues its shift to digital applications, Rabobank streamlines and accelerates global application testing so it can release apps more quickly to satisfy customer demand.

''From my perspective, the best thing about LoadRunner Enterprise SaaS is the added flexibility it gives us. If requirements around our applications change, we can rapidly adjust our testing footprint up or down.'' Arjan Bos, product owner, Rabobank.

Learn more >

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Telecom company puts cyberthreats on hold

Vodafone Türkiye heightens confidence and compliance for it finance division with a data security platform that hunts for potential threats while keeping up with industry standards.

"We were delighted to see that VDAM reduced our average archive retrieval time to three days, avoiding hefty penalties."
Basak Gencer, cyber security senior manager, Vodafone Türkiye.

Learn more >

vodafone

Nonprofit elevates IT services to empower users

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Global humanitarian organization World Vision International reimagines its IT operations and service delivery with a well-designed digital strategy so that users can work more collaboratively and efficiently to achieve mission goals.

"By reimagining end-to-end operations and service delivery through digital transformation, we can enrich our users' experiences and accelerate the promise that is always at the forefront of our minds—helping vulnerable children all over the world." Jerome Capili, IT director of global service management, World Vision International.

Learn more >

World Vision®

opentext™

Professional services firm helps safeguard critical infrastructure

Utility clients of PwC Canada count on advanced threat management to help them protect essential North American infrastructure from cyber attacks.

"The ArcSight out-of-the-box capabilities of world-class SOAR, great threat hunting, and rapid reporting and analytics functions make it a great end-to-end solution for our utilities clients." Umang Handa, partner, national lead, managed security services, cybersecurity and privacy, PwC Canada.

Learn more >

pwc

Insurance company simplifies IT to focus on innovation

Achmea, the largest insurance company in the Netherlands, streamlines service and asset management with a cloud-based solution so the IT department can explore new features and capabilities to offer its users.

"With the move to SMAX SaaS, in line with our cloud-first strategy, we no longer have to perform manual upgrades. This allows me to focus on providing innovation and new functionality for our users." Christiaan Pöttger, Achmea's IT4IT CMS manager.

Learn more >

achmea

Equipment rental firm spotlights sustainability

By digitizing paper-based processes, Loxam gives employees and customers faster access to the information they need while moving the company towards paperless workflows.

"Our corporate strategy focuses on making a positive impact on the planet. As part of this, we wanted to move to paperless working." Stephane Aldeano, corporate senior technical director, Loxam.

Learn more >

Financial services company invests in customer experience

UK-based Nationwide Building Society took its outsourced, lackluster customer communications function and turned it into timely, personalized outreach that is boosting member experience and loyalty.

"We want to personalize our outreach based on a 360-degree view of each customer's needs and preferences." Amitesh Mishrai, CIO for customer experience platforms, Nationwide Building Society.

Learn more >

nationwide

Creates personalized content 83% faster

opentext™

Dairy co-operative prioritizes food safety and quality

Fonterra, the world's largest dairy importer based in New Zealand, improves product visibility and traceability to elevate customers' confidence.

"With OpenText, we have real-time visibility of our entire supply chain, which allows us to make better decisions faster. Our ability to deliver high-quality products on time to our customers has significantly improved, and our teams are more engaged and productive." Rob Turnbull, head of IT operations, Fonterra
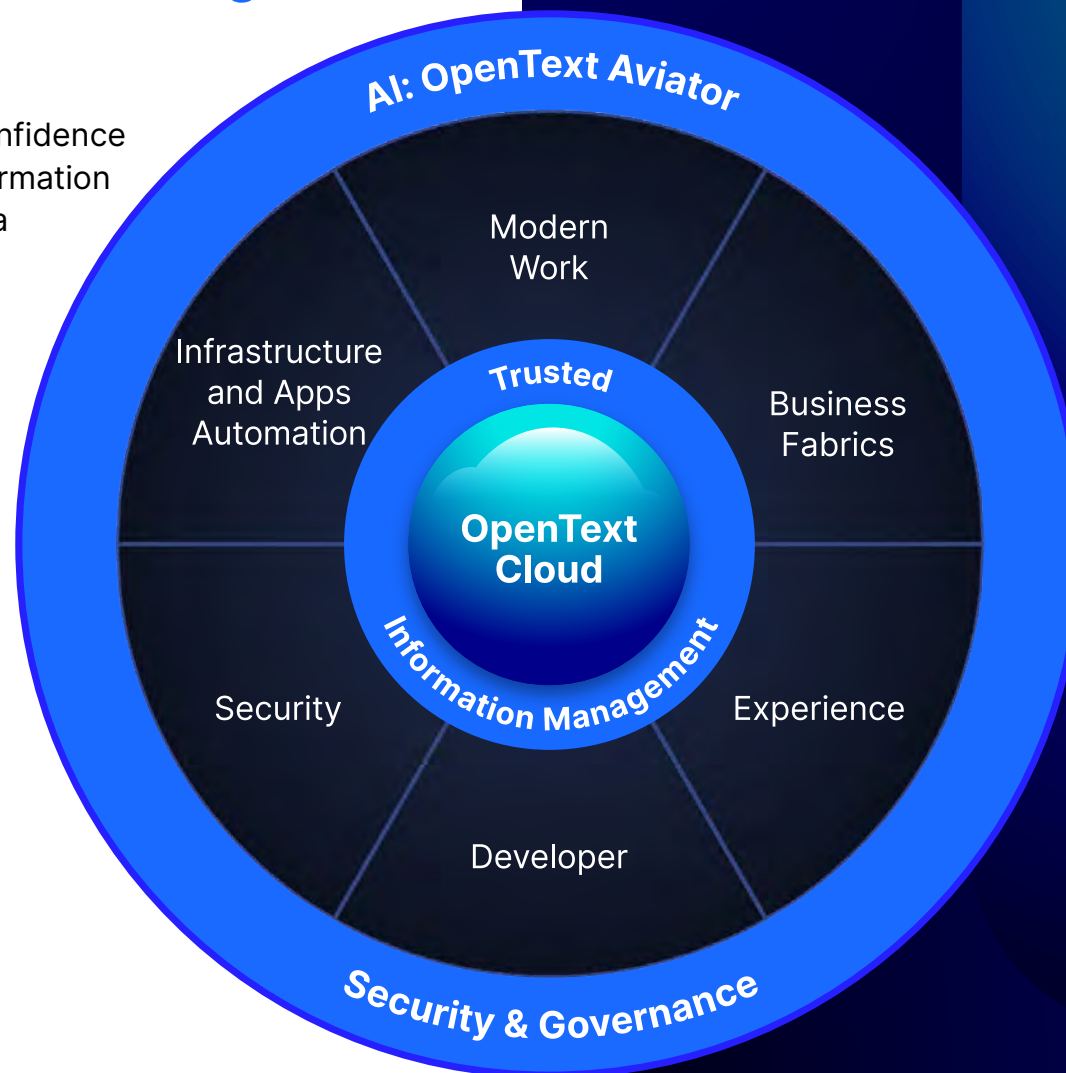
Learn more >

Traces any product within 3 hours

Our portfolio

opentext™

Where can information management take you?

Get the knowledge, insight, and confidence that can only come from being information driven with superior enterprise data management. From content to connections to conversations and more, OpenText manages your organizational information securely in the cloud so your workforce can improve business workflows and apply AI to elevate its potential.

AI: OpenText Aviator

Modern Work

Infrastructure and Apps Automation

Trusted

OpenText Cloud

Business Fabrics

Information Management

Security

Experience

Developer

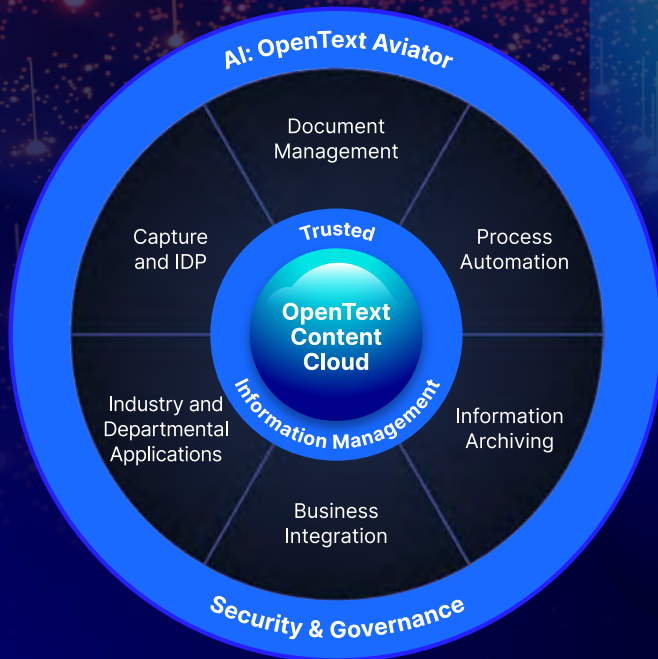Security & Governance

Knowledge reimagined

Integrate
content and systems to enhance processes

Deliver
knowledge faster to drive productivity

Enhance
work with AI productivity and governance

LOXAM

Platform consolidation on SaaS solution

DFA Dairy Farmers of America

10x greater reliability on OpenText Private Cloud

AIRFRANCE KLM

Digitization and central repository for 15k staff

MSIG

Automated and digitized customer transactions

METROPOLITAN UTILITIES DISTRICT

Saves $300k/year with paperless workflows

BMO Harris Bank

Archived 4.3 TB of data to save $5M per year

FRESENIUS KABI caring for life

Streamlined regulatory compliance processes

W

AI to analyse and classify documents

OpenText Content Cloud

opentext™

Express

Boost productivity with best-in-class content management integrated with Microsoft Teams collaboration.

Premium

Build operational excellence with ready-to-use integrations for SAP S/4 HANA, SAP SuccessFactors, and Salesforce.

Ultimate

Bridge across boundaries with SaaS capture, file sharing, and digital signature.

Integrate
content and systems to enhance processes

Deliver
knowledge faster to drive productivity

Enhance
work with AI productivity and governance

Content platforms

• OpenText Content Management
• OpenText Documentum Content Management
• OpenText Core Content Management

Content capabilities and services

• OpenText Capture
• OpenText Information Archive
• OpenText Process Automation

Extensions and add-ons

• For Human Resources
• For Engineering
• For Manufacturing
• For Government
• For Life Sciences
• For Healthcare
• For SAP Solutions
• For Salesforce
• For Microsoft 365

Learn more
Content Management Services │ OpenText Content Cloud
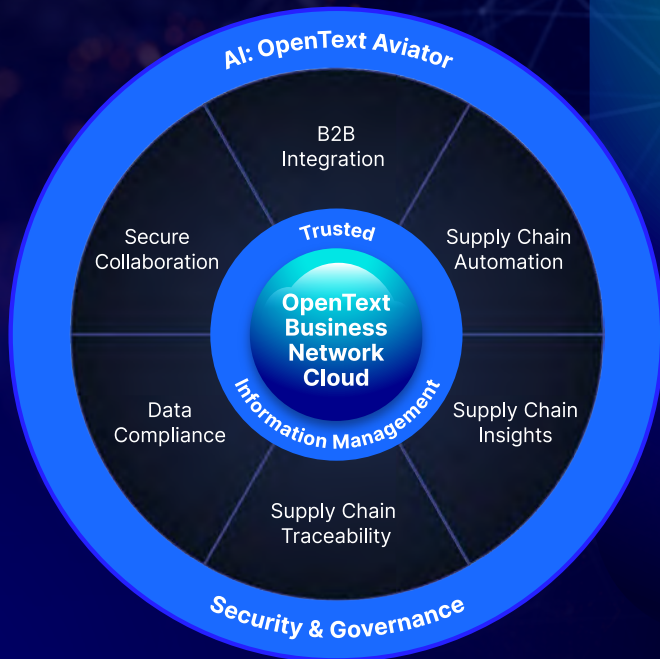
Connections reimagined

Integrate
people, processes and things

Automate
internal and external processes

Collaborate
across all business partners

---

method
people against dirty®

Lacked EDI expertise to connect with new facilities

co op

Support global expansion and regional invoicing mandates

MICHELIN
A better way forward

Consolidate B2B networks and improve supplier support

YETI®

Product traceability and brand protection

AAA

Secure digital identity and access management for members

SOLENIS

Improve cash visibility and optimize working capital

AI: OpenText Aviator

Trusted

OpenText Business Network Cloud

Information Management

- B2B Integration
- Supply Chain Automation
- Supply Chain Insights
- Supply Chain Traceability
- Data Compliance
- Secure Collaboration

Security & Governance

OpenText Business Network Cloud

opentext™

Essentials

Digitize manual, paper-based processes

Foundation

Scalable integration for the mid-market

Enterprise

EDI as a Service for global enterprise companies

Integrate
people, processes, and things

Automate
internal and external processes

Collaborate
across all business partners

Business Network platforms

- OpenText Trading Grid
- OpenText Command Center
- OpenText Active Access
- OpenText Aviator IoT

Business Network services

- OpenText Ready to Implement (RTI)
- OpenText Ready to Serve (RTS)
- OpenText Advisory Services

Extensions and add-ons

- OpenText Active Invoices with Compliance
- OpenText Active Orders
- OpenText Active Intelligence
- ERP adapters for SAP S/4HANA, Netsuite, and Microsoft Dynamics

Learn more

B2B Integration | OpenText Business Network Cloud
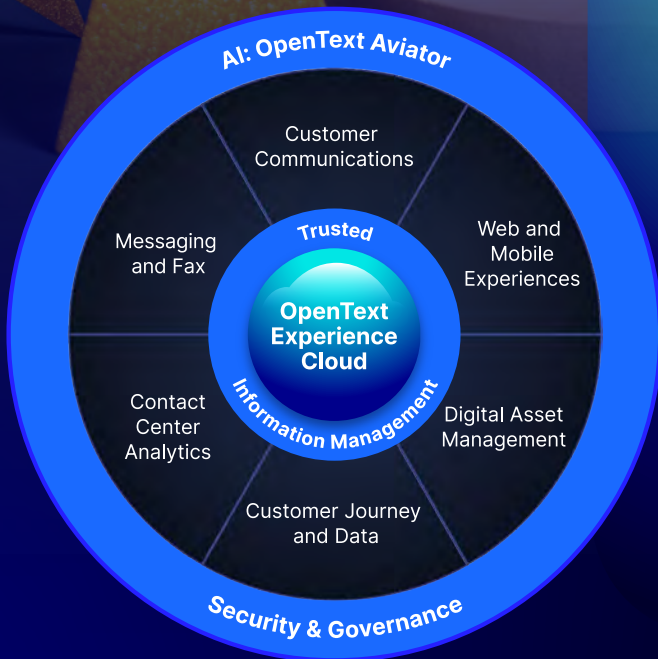
Conversations reimagined

Target
customers through highly personalized journeys

Optimize
with data-driven insights and predictive interactions

Empower
employees to deliver best-in-class customer experiences

L'ORÉAL

Global marketing backbone and customer communications

RCI®

18,000 pages across 20 sites in 15 languages

Manutan

Customer experiences in 12 languages and 17 countries

THE UNIVERSITY OF KANSAS HEALTH SYSTEM

Improved fax transmission success rate to almost 100%

acuity INSURANCE

Personalized multi-channel insurance communications

SAP®

Consolidated 100,000+ assets with powerful digital asset management

AI: OpenText Aviator
- Customer Communications
- Web and Mobile Experiences
- Digital Asset Management
- Customer Journey and Data
- Contact Center Analytics
- Messaging and Fax

Trusted

OpenText Experience Cloud

Information Management

Security & Governance

OpenText Experience Cloud

opentext™

Customer experience

Connects experiences, media, communications, and data to deliver flawless journeys

Customer messaging

Omnichannel communications and guaranteed delivery of notifications

Customer communications

Digital experience and communication tools built for personalization at scale

Secure data delivery for industry

Most trusted and compliant digital fax for highly regulated industries

Target
customers through highly personalized journeys

Optimize
with data-driven insights and predictive interactions

Empower
employees to deliver best-in-class customer experiences

Customer experience platforms
• OpenText Communications
• OpenText Web
• OpenText CPaaS

Customer experience capabilities and services
• OpenText Core Messaging
• OpenText Fax
• OpenText Core Journey
• OpenText Digital Asset Management
• OpenText Contact Center

Extensions and add-ons
• OpenText Communications for Salesforce
• OpenText Customer Data for Web
• OpenText Core Web Optimization for Web
• OpenText Analytics for Contact Center
• OpenText Enterprise Document Accessibility

Learn more
OpenText Experience Cloud

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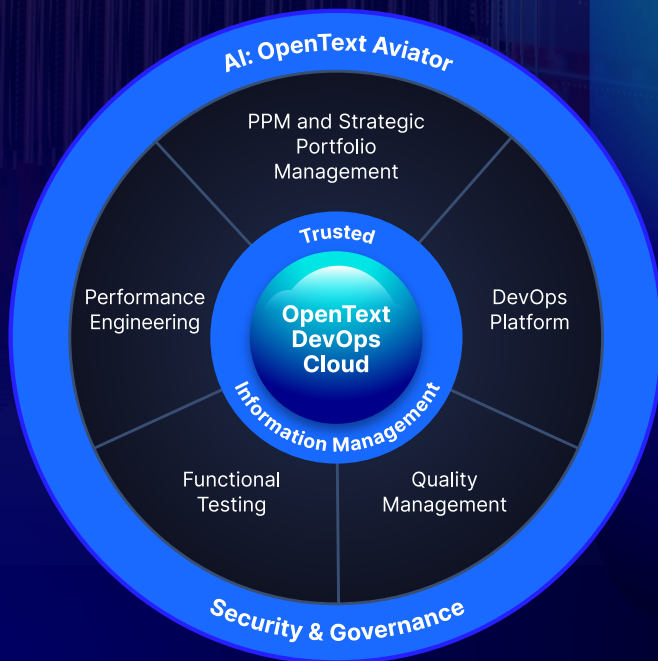# Engineering reimagined

Faster
application delivery and optimized developer experience

Safer
software with built-in DevSecOps best practices

Smarter
releases with AI automation and insights

AI: OpenText Aviator

PPM and Strategic Portfolio Management

Trusted

Performance Engineering

DevOps Platform

OpenText DevOps Cloud

Information Management

Functional Testing

Quality Management

Security & Governance

MTN
Lowered software deployment time by 96%

Pick n Pay
Increased release velocity and shortened cycle times

Kellogg's
Boosted productivity and efficiency with move to DevOps

cencora
Increased app performance by more than 98%

Santander
Reduced testing costs, time to market and improved quality

Gained full project alignment to strategic state initiatives

OpenText DevOps Cloud

opentext™

Express

Basic entry-level solution for teams looking to manage software releases, DevOps, and improve workflow efficiency

Premium

Enhanced with expanded functionality including advanced integrated testing and validation for full toolchain support

Ultimate

Complete solution including collaboration, quality management and strategic planning and business goal alignment for a complete DevOps solution

Faster
application delivery and optimized developer experience

Safer
software with built-in DevSecOps best practices

Smarter
releases with AI automation and insights

DevOps platform

- OpenText Core Software Delivery Platform

DevOps capabilities and services

- OpenText Application Lifecycle Management
- OpenText Application Quality Management
- OpenText Functional Testing
- OpenText Core Performance Engineering
- OpenText Professional Performance Engineering
- OpenText Project and Portfolio Management
- OpenText Enterprise Performance Engineering
- OpenText Functional Testing Lab for Mobile and Web

Extensions and add-ons

- OpenText DevOps Aviator
- OpenText Performance Engineering for Developers
- OpenText Software Delivery with agile
- OpenText Software Delivery with quality
- OpenText Software Delivery with insights
- OpenText Software Delivery with strategy
- OpenText Software Delivery with functional testing
- OpenText Software Delivery with performance engineering

Learn more
OpenText DevOps Cloud

CloudOps reimagined

Achieve
consistent reliability

Optimize
cloud costs and carbon footprint

Elevate
user experiences

achmea
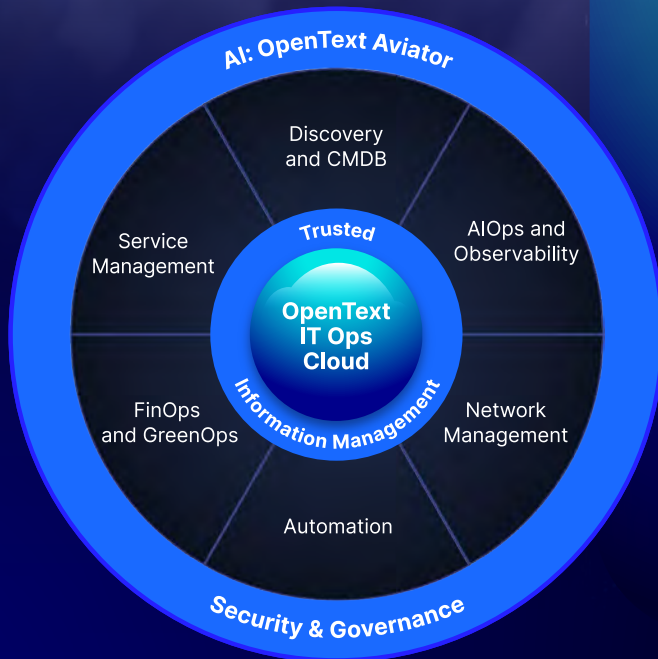
Auto-routes 350,000 tickets annually for faster response

verizon

Reduced MTTR from hours to seconds

Türk Telekom
Değerli Hissettirir

49% reduction in service outages

vodacom

Automated patching down to 4 hours/ week

AIRFRANCE KLM

Cloud provisioning boosts productivity by 400%

Self-service portal for more than 12,000 employees

OpenText IT Operations Cloud

OpenText™

Express
Entry-level solution with a focus on departmental-level service management

Premium
Focus on ITSM functionality including ITIL processes

Ultimate
Complete solution that adds discovery, automation, and IT asset management

Achieve
consistent reliability

Optimize
cloud costs and carbon footprint

Elevate
user experience

IT Operations platforms
- OpenText Service Management
- OpenText Network Operations Management
- OpenText AI Operations Management

IT Operations capabilities and services
- OpenText Universal Discovery and CMDB
- OpenText Asset Management
- OpenText Automation Center
- OpenText FinOps
- OpenText Infrastructure Observability
- OpenText Application Observability

Extensions and add-ons
- OpenText Service Management with Aviator
- OpenText AI Operations Management with Aviator
- OpenText Network Operations Management with reporting
- OpenText AI Operations Management with reporting

Learn more
OpenText IT Operations Cloud
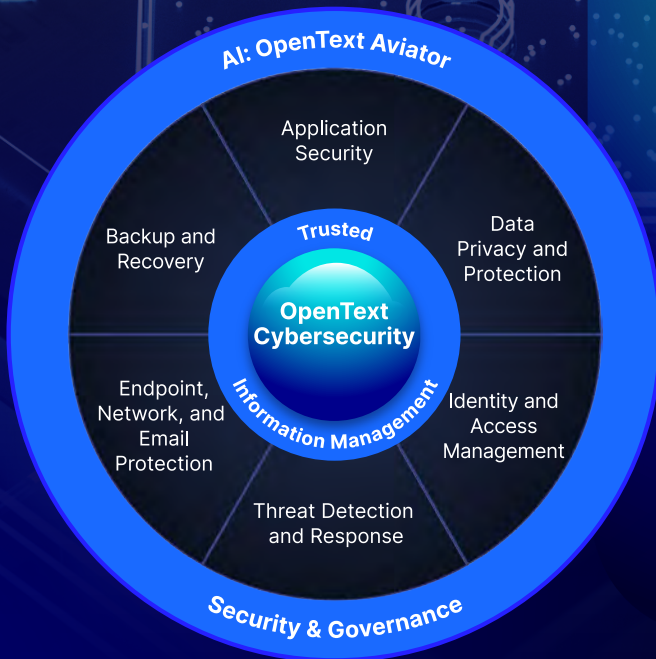
Security reimagined

Anticipate
cyber risk with advanced threat visibility, insights, and monitoring

Protect
across identity/data/apps/users/devices for adaptive security posture management

Simplify
security across business functions, roles, and processes to drive compliance via platform

AI: OpenText Aviator

Application Security

Data Privacy and Protection

Identity and Access Management

Threat Detection and Response

Endpoint, Network, and Email Protection

Backup and Recovery

Trusted
OpenText Cybersecurity
Information Management

Security & Governance

JAGUAR tcs RACING
Fast implementation for enhanced application security

U.S. AIR FORCE
Integrated security scanning right into the development cycle

BERNICIA
Comprehensive threat hunting reduces alert fatigue

DIRECTV
Provided a single point of identity and access control

BELBIM
Future-proofed data protection with referential integrity, scalability, and full regulation compliance

Brodstone HEALTHCARE
Consolidated email security and compliance archiving for HIPAA

THE ALLERGY, ASTHMA & SINUS CENTER
Peace of mind and high-quality protection from ransomware

OpenText Cybersecurity Cloud

opentext™

Prevent and protect

Detect and respond

Remediate and restore

Investigate, analyze, and comply

Anticipate
cyber risk with advanced threat visibility, insights and monitoring

Protect
across identity/data/apps/users/devices for adaptive security posture management

Simplify
security across business functions, roles and processes to drive compliance via platform

Application security
- OpenText Static Application Security Testing
- OpenText Core Software Composition Analysis

Data privacy and protection
- OpenText Core Data Discovery & Risk Insights
- OpenText Data Privacy and Protection

Identity and access management
- OpenText Core Advanced Authentication
- OpenText Core Identity Governance

Threat detection and response
- OpenText Core Adversary Signals
- OpenText Endpoint Response

SMB data security
- OpenText Endpoint Protection
- OpenText Email Encryption powered by Zix

SMB data protection
- OpenText Cloud to Cloud Backup
- OpenText Server Backup

Consumer digital life protection

Learn more
OpenText Cybersecurity Cloud
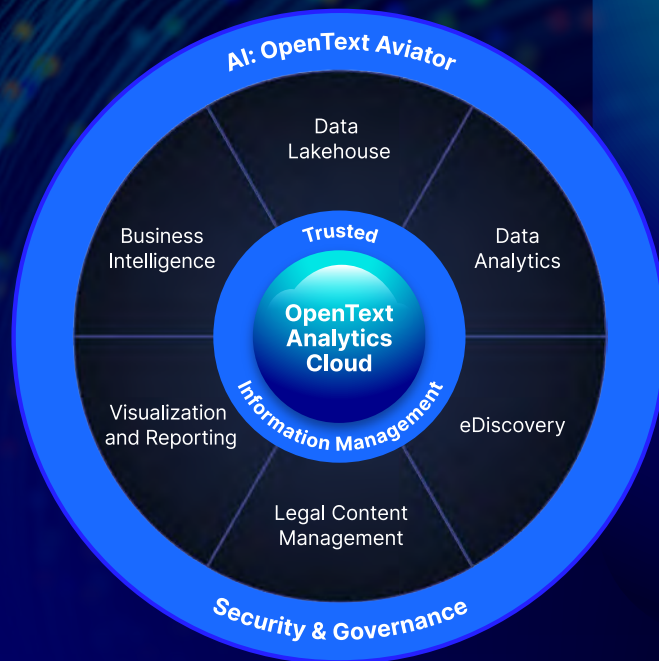
Decisions reimagined

Smart
Intelligent operational and behavioral insights

Scalable
AI-led productivity, process efficiency, and optimized computing

Secure
Risk management and data security

JAGUAR tcs RACING

Blazingly fast performance and unparalleled analytics

theTradeDesk

Getting the most processing power for each dollar

E&J Gallo Winery

Improving wine through voice of customer data

switch

Leverages eDiscovery solutions for speed, security, and cost savings

MassMutual

The best, most versatile, most powerful, and most affordable data warehouse on the planet

CONSOLIS

Streamlines legal content management to improve security, privacy and regulatory compliance

PHILIPS

Zero unplanned downtime of medical imaging systems using remote monitoring and predictive analytics

OpenText Analytics Cloud

Customer insights

Predictive maintenance

AdTech performance

eDiscovery and legal content management

Smart
Intelligent operational and behavioral insights

Scalable
AI-led productivity, process efficiency, and optimized computing

Secure
Risk management and data security

opentext™

Analytics platforms
- OpenText Core Analytics Database
- OpenText Core Intelligence

Smart legal platform
- OpenText eDiscovery
- OpenText Investigation
- OpenText Legal Content Management
- OpenText Legal Knowledge Management

API thrust services
- InfoIntel Thrust API
- Data Connectors

Learn more
OpenText Analytics Cloud

opentext™

Learn more about how reimagining information can elevate your workforce's potential.