OneSource Digital Communication Suite

Boost productivity with an easy-to-use intranet that costs less

Benefits

- Empower non-technical users
- Accelerate site creation
- Optimize through comprehensive analytics
- Achieve significant cost savings

With digital workplaces and always-on businesses becoming the norm, timely access to information is crucial for success. To thrive, organizations need an intranet that is both cost-effective and accessible across devices—whether your team is in the office, with clients, or on the move.

The OneSource Digital Communication Suite is a powerful content management system (CMS) delivered as a service, designed to maximize the potential of Microsoft SharePoint®—one of the leading corporate intranet platforms. With OneSource, you can eliminate the need for costly SharePoint developers, empowering non-technical users to create, update, and manage content effortlessly. Your team can be using a user-friendly interface to publish and share the latest information across your intranet within days, increasing efficiency.

OneSource also enhances your intranet experience with robust search capabilities, enabling users to quickly find relevant content and easily report gaps. Its comprehensive analytics dashboards provide valuable insights into intranet site performance, page views, and user engagement, helping you continuously optimize.

Intranets should be easy

A corporate intranet is a vital component of the digital workplace. It's the hub where you communicate with employees, publish content, share news, and foster collaboration. It's where teams store documents and exchange knowledge. In an era of information overload, an efficient intranet that allows quick access to the right information is one of the most powerful productivity tools available.

The Professional Services difference

OpenText delivers unmatched capabilities through a comprehensive set of consulting and implementation services. These services help you drive innovation through streamlined and efficient solution delivery.

We provide:

- Proven software-solution implementation expertise.
- More than 20 years of experience helping large, complex, global organizations realize value from their software investments.
- Rich intellectual property and unparalleled reach into product engineering.
- Technology-agnostic assessment approach with no vendor lock-in.
- Education and support services to ensure successful adoption.

While SharePoint offers many essential features for a strong intranet, managing it can be complex and time-consuming. Creating, modifying, and maintaining pages often requires technical skills that many business users, content editors, and publishers lack. Without investing in costly SharePoint developers, you risk slow content updates, stagnating sites, and declining productivity as users struggle to find the information they need.

The OneSource Digital Communication Suite overcomes these challenges by streamlining intranet site management, reducing costs, and speeding up content delivery.

Key benefits:

- **Empower non-technical users:** Easily manage both content and site creation, while ensuring full compliance with corporate branding, without needing technical expertise.
- **Accelerated site creation:** Versatile and flexible tools enable rapid site creation in minutes, compared to days with other solutions.
- **Comprehensive analytics:** Robust analytics provide insights into visits, entry pages, downloads, and key performance indicators, allowing for informed decision-making.
- **Significant cost savings:** In internal studies customers have reduced intranet support costs by as much as 74 percent and achieved as much as triple-digit ROI.
- **Superior search functionality:** Industry-leading search capabilities help users quickly find relevant content, boosting efficiency and user satisfaction.
- **Centralized management hub:** Simplify intranet management with access to extensive training and support materials in the Management Hub.

Features	Description
Intuitive drag-and-drop interface	Simplifies page creation and management, offering a user-friendly experience superior to standard SharePoint UI.
Real-time content management	Easily control, manage, and structure content as needed.
Full corporate brand compliance	Ensure all pages align with your company's branding guidelines.
Responsive design	Delivers a consistent user experience across mobile and web platforms.
Accessibility compliance	Meets industry accessibility standards, ensuring inclusivity.
Advanced web analytics	Gain insights into user engagement and site performance.
Management Hub	Simplify site administration and ensure ease of use for end users and administrators with extensive training and support materials.

This comprehensive service includes the following components:

Pre-deployment setup

In this initial phase, OpenText staff gathers the necessary elements to tailor the deployment to align with your branding guidelines.
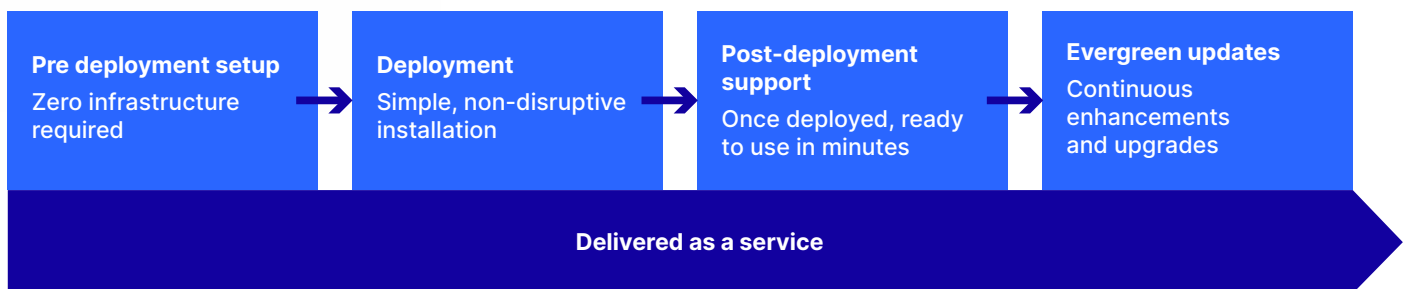
Deployment

After configuring permissions, we will deploy the Communication Suite, implementing the necessary libraries, lists, and templates for effective content management. We will then customize the site's appearance and functionality to align with corporate branding.

Post-deployment support

Throughout the duration of your contract, you'll receive email and phone support. The amount of support hours each month is determined by the number of licenses you purchase. We will also provide hands-on training for your designated content managers and supply tutorial videos to ensure smooth operation.

Evergreen updates

Enjoy free updates for the entire term of your contract, ensuring your system stays current with the latest features and improvements.

Pre deployment setup
Zero infrastructure required

Deployment
Simple, non-disruptive installation

Post-deployment support
Once deployed, ready to use in minutes

Evergreen updates
Continuous enhancements and upgrades

Delivered as a service

Overview of the service

Conclusion

The OneSource Digital Communication Suite is delivered as a service, unlocking the full potential of Microsoft SharePoint. With over a decade of experience, OpenText helps organizations overcome the cost and lead time challenges associated with intranet site management. The Suite's capabilities are continually enhanced through quarterly content releases. Easy to deploy and requiring no technical skills, it empowers business users to quickly create and maintain rich, engaging pages with a comprehensive set of features.

opentext™