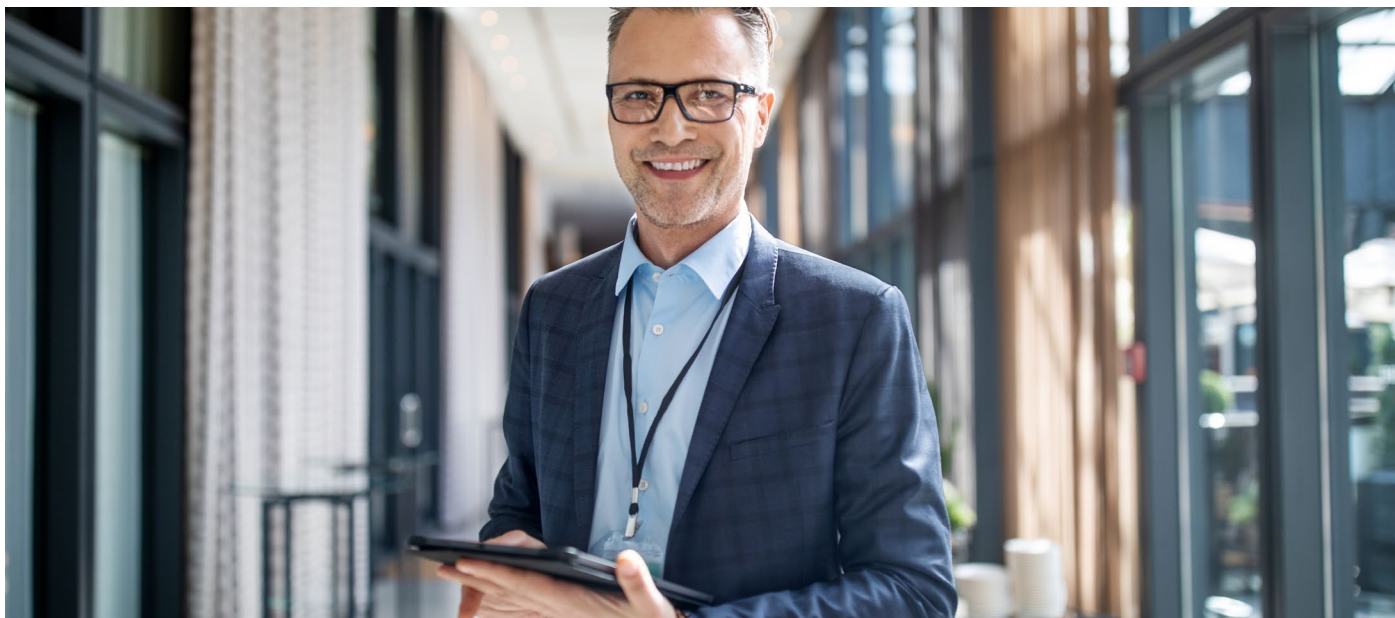


# Upgrading OpenText ArcSight Enterprise Security Manager

Don't miss out on the latest enhancements, integrations, and features



## Benefits

- Best overall experience
- Easier to use, even more powerful
- Native ArcSight SOAR
- Prep for containerized versions

The latest versions of OpenText™ ArcSight™ Enterprise Security Manager (ESM) offer advanced capabilities that can help your team stay ahead of evolving threats while making the most of their limited time and resources.

Take advantage of exciting new features and enhancements that simplify rule creation, enhance threat analysis, streamline your day-to-day operations, and more. These updates are designed to help your team work more efficiently, tackle emerging challenges, and get the most out of your security investment.

## Best overall experience

With all the new enhancements, additions, and integrations to the portfolio, ArcSight ESM 7.8 provides users with the best SIEM experience the ArcSight product line has ever offered, including:

- MITRE ATT&CK reports and dashboards
- Interactive API documentation
- Tighter integrations with the rest of the ArcSight portfolio
- Faster analytics
- Integration with Active Directory

An upgrade should always be under consideration to ensure your software is operating at its peak and providing the maximum benefit to your company and its operations.

## Services

### Support Packages:

OpenText has a full range of upgrade support services, which can be engaged at different levels to best meet your needs, including our standard [Customer Support](#), as well as our [Premium Support](#) offering, and short-term support through [OpenText Flexible Credits](#).

### Professional Services:

Our professional services consultants will work with you on upgrades and to develop secure business solutions to meet your business goals. Our specialists can help with the upgrade preparation process, as well as the upgrade itself. [Professional Services](#) is a paid option that saves you a significant amount of time and provides a valuable combination of expert advice and services.

## Easier to use, even more powerful

With ArcSight 7.8, users can create and edit rules using a simplified web-based wizard that requires fewer windows to operate and is easier to learn and adopt. This new tool is particularly valuable for newer ArcSight users who can now learn faster, increasing their value to their security teams.

Simplified certificate management and deployment enables SOC teams to save time with reduced administrative overhead, allowing them to focus their efforts on more important tasks. Additionally, enhancements to notification management and list performance, along with updated components, elevate ArcSight to provide a more robust, yet simpler, SIEM experience.

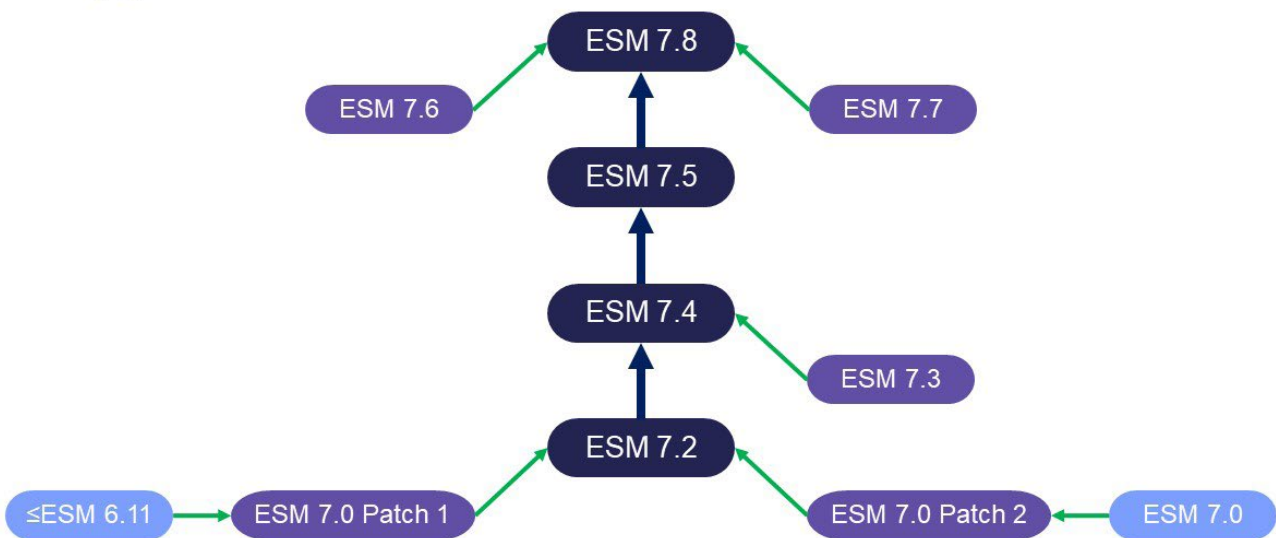
## Unlock native ArcSight SOAR

[OpenText™ ArcSight™ Security Orchestration Automation and Response \(SOAR\)](#) was introduced as a native integration with ArcSight ESM 7.4 and has continually advanced since then. Adding SOAR to your ESM deployment doesn't incur additional licensing costs and provides a massive boost in automated response capabilities. Accelerate incident response, take advantage of pre-built and customizable playbooks, and improve collaboration between people, tools, and processes.

## Prep for containerized versions

For those waiting for a containerized version of ArcSight ESM, upgrading to ArcSight ESM 7.8 is one of the best ways to prepare. Containerization of ArcSight ESM is expected to release in the first half of 2025, and will bring multiple benefits, enhancing cost efficiency, scalability, and performance.

## ArcSight ESM Upgrade Paths



ArcSight ESM supports CHT Security with continued innovation and enhanced customer service while ensuring regulation compliance in a move to cloud computing.

**“We are so pleased that our decision to use ArcSight many years ago continues to pay dividends for us today and into the future. ArcSight enables us to innovate and provide the best service to our customers.”**

**Jerry Wang,**  
Vice President,  
CHT Security

[› Read the full case study](#)

Upgrading to ArcSight ESM 7.8 is straightforward and preserves your current customizations and settings. For detailed instructions for a seamless transition to the latest version, please refer to the [Upgrading ArcSight ESM Resource Guide](#), which includes links to the necessary upgrade guides for following a full sequential upgrade path.

## Resources

### ArcSight ESM Version Comparison Chart

[Download the chart ›](#)

### Upgrading ArcSight ESM Resource Guide

[Download the guide ›](#)

### Why and How to Upgrade ArcSight ESM

[Watch the video ›](#)

### ArcSight ESM 7.8 Upgrade Guide

[Download the guide ›](#)

### ArcSight Support Portal

[Go the portal ›](#)