OpenText Intelligent Capture Web Client

As organizations realize the value of working directly with customers and remote offices, capture is adapting to meet those needs. OpenText™ Intelligent Capture Web Client extends back office capture capabilities to the point of service.

With a browser-based approach to distributed capture, organizations are enabling remote offices, while maintaining the security and centralized management capabilities that IT and line of business managers demand. Intelligent Capture Web Client offers a flexible, powerful and secure user interface to capture documents in today’s increasingly distributed business environments. With the addition of the web client, any organization can enable its distributed workforce to capture documents at the point of service, while ensuring enterprise security and workflows are centrally managed.

Provide a streamlined approach to extend capture capabilities to business processes

- Administrators can setup and manage jobs centrally with tasks assigned to web client users.
- Process flows, document profiles and user permissions can be configured centrally, with scanning, data extraction and verification and validation conducted through the web client interface.
- Administrators have a variety of APIs and server-based options for managing web client settings.
- Organizations can remotely install these powerful capture capabilities for remote users without the need for local setup.

Easy to use interface eliminates need for training

New features enable Intelligent Capture’s web client to handle complex capture processes without requiring users to complete additional training. The web client provides a simple user interface that is both intuitive and ergonomic.

- Accepts index/validation tasks from the solution platform.
- Ensures site-specific permissions, such as scanning and importing only, image editing only or data fields validation only.

High volume scanning across distributed locations

Intelligent Capture Web Client is designed to work across distributed network configurations, enabling the following capabilities:

- Capture a document at the first point of entry into an organization, such as a branch or field office, anywhere in the world.
- Accommodate knowledge workers and/or dedicated, indexing professionals doing ad hoc capture.
- Launch from any business application via a new browser window, enabling the user to return to the original business application that launched the scan/capture client when done.
OpenText Intelligent Capture platform

OpenText™ Intelligent Capture platform is an enterprise application typically used to scan, index and extract data from high volumes of paper and electronic documents typically found in a back-office or mailroom setting. Intelligent Capture Web Client extends those capabilities to remote locations where documents are often initially received. The solution also supports capturing documents at a central location and then distributes those images back to the web client for classification, extraction, indexing and validation. Centrally scanned batches are efficiently indexed and validated by remote web client users, extending the value of the interface to support distributed business processes.

The work is completed within an intuitive UI that can be operated by knowledge workers, requiring no capture expertise. Once work is completed within the web client, document batches can be submitted to the server for further processing and exporting to ECM, ERP and other back-end systems. This approach extends mailroom capture to the front office while leveraging the proven benefits of the server.

Enterprise-class distributed scanning

• Ensures connection to a variety of scanners through a simplified capture and indexing interface.
• Enables data validation and indexing tasks to be assigned to web client users from the enterprise server.
• Includes image processing capabilities to maximize quality and automate recognition accuracy.
• Supports automated server-side field population and validation rules, including database lookups.
• Supports client-side scripting (JavaScript™).

OpenText Intelligent Capture Web Client extends capture throughout the enterprise to enable capture anywhere, anytime.
Security

- Supports HTTPS, including the latest standard security protocols.
- Enables permissions to limit operators to perform only certain actions.

Productivity

- Allows document images and data fields to be displayed on separate monitors.
- Supports checkboxes and table fields, including line item extraction.
- Provides ergonomic document viewing and assembly capabilities.
- Offers an intuitive interface for viewing and assembling documents.
- Allows each operator to customize panel arrangement according to preference.

Advanced recognition

- Minimizes wait times through immediate auto-classification and extraction of data while a batch is being scanned.
- Enables automated classification and data extraction to be performed at the centralized server and fed to the web client for maximum throughput and optimal load balancing.

Modern and intuitive architecture

- Supports HTML5 across all commonly-used browser platforms.
- Provides language support in English, French, Italian, German, Spanish, Brazilian Portuguese, Russian, Chinese, Korean and Japanese.
- Launches from any business application via a browser window.

"The OpenText technologies have assisted us greatly in achieving our goal to make the client’s on-boarding process seamless and effective from a digital point of view."

Gerrard Lennox
Manager, Software Engineering
Capitec Bank

[Read the full Success story]