ot **opentext**™

Comparing OpenText ZENworks Suite versions and offerings

Upgrade for the latest features and capabilities

		Versions						
Product features	**Feature benefits**	**24.2**	**23.4**	**23.3**	**20.3**	**20.2**	**20.1**	**20.0**
Common OpenText™ ZENworks™ Suite enhancements								
Remote collection of device logs	Use a ZCC Quick Task to collect OpenText ZENworks logs from managed devices.	⊘						
Content download during location change	In-progress downloads of content during a location change switch to downloading from new location's content servers.	⊘	⊘					
Windows 11™ upgrade readiness	Support for collecting, displaying, and reporting on prerequisite readiness of devices for Windows 11.	⊘	⊘					
Microsoft Entra ID™ support	Support for Azure AD to be used as user source allows administrators to provision policies and bundles to Azure joined devices based on logged in user's Azure identity.	⊘	⊘	⊘				
Display device last boot time	Display last boot time of device in ZCC & Reports.	⊘	⊘	⊘	⊘			
Display device reboot data	Display of reboot pending information about device in ZCC & Reports.	⊘	⊘	⊘	⊘			
Display network location of device	Display of network location of device in ZCC & Reports.	⊘	⊘	⊘	⊘			
Configurable ZCC session timeout	Configure timeout of ZCC Session in ZCC.	⊘	⊘	⊘	⊘			
Pinning of frequently used items	Pin items in frequently used list for easy access.	⊘	⊘	⊘	⊘			
Display active ZCC sessions	View information about active ZCC Sessions.	⊘	⊘	⊘	⊘			

Product features	Feature benefits	Versions						
		24.2	23.4	23.3	20.3	20.2	20.1	20.0
OpenText ZENworks infrastructure enhancements continued								
Search an object by GUID	Search a device, bundle, or policy by using the associated GUID.	✓	✓	✓	✓			
Dynamic group using relative last contact duration	Create a Dynamic group based on relative last contact duration.	✓	✓	✓	✓			
Windows 11 Support	Support for Windows 11.	✓	✓	✓	✓	✓		
Revamped Mac installer for ZEN Agent	A re-built, easy to install ZENworks agent installer for macOS™ devices.	✓	✓	✓	✓	✓	✓	✓
Actionable dashboards in ZCC	New ZCC dashboards for viewing graphical data about devices and patches and taking a quick action.	✓	✓	✓	✓	✓	✓	✓
Audit/Message integration with SIEM solutions	Use a SIEM solution like OpenText™ ArcSight™ to analyze audit messages, system events, or ZENworks messages.	✓	✓	✓	✓	✓	✓	✓
Windows 10 version detection	Accurate capture of Windows 10 version information.	✓	✓	✓	✓	✓	✓	✓
HTTP Proxy for MDM Server	Define a HTTP Proxy Server to enable an MDM Server to connect to the internet through the proxy server.	✓	✓	✓	✓	✓	✓	✓
IPv6 support	Configure ZENworks to use IPv6 as the protocol for communication. This includes support for L4 switch configuration.	✓	✓	✓	✓	✓	✓	✓
ZCC Helper	Using ZCC Helper, remote management, file upload, group policy, and Icon selector can be launched from ZCC in a browser-independent manner.	✓	✓	✓	✓	✓	✓	✓
OpenText ZENworks infrastructure enhancements								
End of support for Windows Server as a primary server	Lower OS costs when using ZENworks Appliance.	✓						
Tool for migrating Windows Primary Server to ZENworks Appliance	Helps migration to ZENworks Appliance.	✓	✓					
Migration steps for migrating primary servers to ZENworks Appliance	Migrate your Windows or Linux primary servers to ZENworks Appliance.	✓	✓	✓	✓	✓		

Product features	Feature benefits	Versions						
		24.2	23.4	23.3	20.3	20.2	20.1	20.0
End of support for Sybase as ZENworks DB	Dropped the support for Sybase™ as a ZENworks database. Recommendation to move to PostgreSQL™.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Support for PostgreSQL as ZENworks DB	Support for using PostgreSQL as ZENworks DB.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
New ZENworks Virtual Appliance	New ZENworks Appliance is easier to use and configure than before.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Increased security of ZENworks Zone								
ZCC Administrator lockout	Enforce AD/eDir lockout policies for Administrator login to ZCC.	⊘						
Two-factor authentication for ZCC	Two-factor login for ZCC using OpenText™ NetIQ™ Advanced Authentication (available as free entitlement).	⊘	⊘	⊘	⊘			
Restricting outside network access to ZCC	By default, access to ZCC is restricted from outside corporate network.	⊘	⊘	⊘	⊘			
Enhanced security for DMZ servers	Enhanced security features for primary servers deployed in DMZ.	⊘	⊘	⊘	⊘	⊘		
More secure device registration	Secure device registration by using device pre-approval or using authorization keys.	⊘	⊘	⊘	⊘	⊘		
Secure communication with endpoints	Secure communication over SSL between endpoints and ZENworks Primary Servers.	⊘	⊘	⊘	⊘	⊘		
OpenText ZENworks system update enhancements								
Accurate device count	Accurate display of no. of devices to which system update is assigned.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Automatic download of PRU	Configure and automatically download PRU released every month.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Monitor status of primary servers	Monitor status of system update on primary servers in a zone.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Search device status	Search status of system update on a device based on device name, type, or status.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Auto stop of services	Automatic stoppage of services on all primary servers.	⊘	⊘	⊘	⊘	⊘	⊘	⊘

Product features	Feature benefits	Versions						
		24.2	23.4	23.3	20.3	20.2	20.1	20.0
OpenText ZENworks system update enhancements continued								
Simultaneous deployment	Simultaneous deployment of system update on all servers.	✓	✓	✓	✓	✓	✓	✓
Pre-req checks	Prerequisite checks performed prior to the deployment of the system update.	✓	✓	✓	✓	✓	✓	✓
OpenText™ ZENworks™ Patch Management								
Next generation patch management reporting	Support for generating pre-defined and ad-hoc patch reports through ZENworks Reporting.	✓	✓					
Next generation patch management for air gap devices	New and improved patch management for devices in an air gap environment.	✓	✓	✓				
Next generation patch management	New and improved patch management with more features and vendors	✓	✓	✓	✓			
Custom patch enhancements	Monitor patches that are downloaded manually from external sources using ZPM.	✓	✓	✓	✓	✓	✓	
Track and mitigate CVE	Track device vulnerabilities via CVEs. CVE dashlets can be used to remediate the vulnerabilities.	✓	✓	✓	✓	✓	✓	✓
Patch scan quick task	Updates the Primary Server with the required patches for the selected device without waiting for a scheduled scan.	✓	✓	✓	✓	✓	✓	✓
Apply patches on shutdown	Deploy patch policies when the device is shutting down and thus without impacting the end user's normal operations.	✓	✓	✓	✓	✓	✓	✓
Releasing Quarantined Patches	Release Quarantined Patches quick task to release quarantined patches on a device.	✓	✓	✓	✓	✓	✓	✓
Redesigned Patch Dashboards	Patch Management Dashboard includes four default dashlets and the capability to create custom dashlets from the default dashlets.	✓	✓	✓	✓	✓	✓	✓
Improved patch compliance criterion	Patch compliance is now based on a configurable percentage of Critical and Recommended patches installed on each device.	✓	✓	✓	✓	✓	✓	✓

Product features	Feature benefits	Versions						
		24.2	**23.4**	**23.3**	**20.3**	**20.2**	**20.1**	**20.0**
OpenText™ ZENworks™ Endpoint Security Management								
ZENworks Antimalware	ZENworks Antimalware is a new component of ZESM. Antimalware is a comprehensive solution that protects managed devices from all the latest malware threats.	✓	✓	✓	✓	✓		
Portable storage device control	Control devices that identify as Windows Portable Devices (WPD).	✓	✓	✓	✓	✓	✓	✓
Folder encryption on fixed disks	Management of Microsoft's Windows Encrypting File System™ (EFS), which adds the capability to encrypt fixed disk folders on managed devices.	✓	✓	✓	✓	✓	✓	✓
ZESM policy changes	Enhanced Application Control Policy supports wild card entries in application control lists.	✓	✓	✓	✓	✓	✓	✓
OpenText™ ZENworks™ Configuration Management—Bundles								
Specify destination folder when copying bundle	Simplify copying of bundles in ZCC by being able to specify a destination folder.	✓						
Intelligent naming on bundle export	Automatically use the bundle name and version as the filename when exporting a bundle.	✓						
Install MSIx as a Bundle Action	Install an MSIx file using bundles.	✓	✓	✓	✓			
Creation and modification dates for a bundle	View in ZCC when a bundle was created and modified.	✓	✓	✓	✓			
On-demand content distribution	On-demand content distribution of content to devices ensuring that content is always available.	✓	✓	✓	✓			
Bundle dashboards	Monitor the accurate assignment, distribution, install, and launch status of a bundle using the new Bundle Status dashlets.	✓	✓	✓	✓	✓	✓	✓
Faster, more accurate, simpler Bundle Status	Simpler and more accurate Bundle Status, which is updated faster than before.	✓	✓	✓	✓	✓	✓	✓
Install executable action in Bundle	In a bundle, upload an executable and specify the launching options. The executable and related files are then downloaded to the managed device and directly launched on the device.	✓	✓	✓	✓	✓	✓	✓

Product features	Feature benefits	Versions						
		24.2	23.4	23.3	20.3	20.2	20.1	20.0
OpenText™ ZENworks™ Configuration Management—Bundles continued								
Bundle install schedule	Define the date and time when bundles should be installed on managed devices.	✓	✓	✓	✓	✓	✓	✓
Services/process check in Bundles	System requirement in Bundles to check for processes or services that are running on a managed device.	✓	✓	✓	✓	✓	✓	✓
OpenText™ ZENworks™ Configuration Management—Device Management								
Registration rules for macOS MDM devices	Enforce registration rules when enrolling a macOS device using MDM.	✓						
Remove lost macOS MDM devices	Support removal options when a macOS MDM device is lost.	✓						
Deploy Apple VPP applications	Deploy applications from an Apple Volume Purchase Program™ account to Mac devices.	✓	✓					
Mac management via MDM	Unenroll, retire, and delete Mac devices managed via MDM.	✓	✓	✓				
Windows Autopilot	Zero-touch enrollment of Windows devices through built-in MDM Agent with an option to deploy ZENworks agent.	✓	✓	✓	✓	✓		
Windows Management via MDM	Manage the entire lifecycle of Windows devices using the built-in MDM agent on these devices.	✓	✓	✓	✓	✓		
Auto delete of older Bundle/policy versions	Automatic clean-up of older bundle/policy versions thereby ensuring that space is not occupied by unwanted, older versions.	✓	✓	✓	✓	✓	✓	✓
Locate Windows 10 devices	Geographically locate devices that operate on Windows 10 version 1709 and later.	✓	✓	✓	✓	✓	✓	✓
Wipe Windows 10 devices	Resets the Window device's operating system to its factory settings and removes all non-OS files and applications from the device.	✓	✓	✓	✓	✓	✓	✓
Auto clean-up of OLD PRU bundles	Old PRU bundles, which are hidden and not used, now get cleaned automatically.	✓	✓	✓	✓	✓	✓	✓

Product features	Feature benefits	Versions						
		24.2	23.4	23.3	20.3	20.2	20.1	20.0
OpenText ZENworks Configuration Management—Mobile Management								
Zero-touch enrollment for Samsung Android™	Enables easier enrollment and management of Samsung Android devices.	✓						
Device assignments for Android apps	Assign Android app bundles to devices along with users.	✓	✓	✓	✓	✓		
Provisioning of Android system apps	Enable or disable system apps on Android devices.	✓	✓	✓	✓	✓		
Provisioning Profile for iOS	Renew a provisioning profile that is required to run enterprise and developer apps.	✓	✓	✓	✓	✓	✓	
Support for iPadOS™	Support for iPadOS platform for iPad devices running iOS version 13 or later.	✓	✓	✓	✓	✓	✓	
Web app shortcuts on mobile devices	Deploy a web app shortcut to iOS, iPadOS, and Android devices.	✓	✓	✓	✓	✓	✓	
Auto update of VPP Apps	When an update for a VPP app is available, automatically create a sandbox version or a published version of the associated bundle and deploy it on devices.	✓	✓	✓	✓	✓	✓	
Deploy iOS updates to devices	Deploy iOS updates to your managed iOS device fleet.	✓	✓	✓	✓	✓	✓	✓
Factory reset protection for Android	Prevent users from factory resetting their work managed devices from Settings.	✓	✓	✓	✓	✓	✓	✓
Deprecation of the Device Admin API	Removed support for the basic mode of enrollment that uses the Device Admin API, for Android devices.	✓	✓	✓	✓	✓	✓	✓
Wi-Fi profiles	Create and deploy Wi-Fi profile bundles on users' iOS and Android devices.	✓	✓	✓	✓	✓	✓	✓
InTune app protection for Android	Secure Android apps built using the Intune SDK (for example, Microsoft Office 365™ apps), without users having to enroll their devices in ZENworks.	✓	✓	✓	✓	✓	✓	✓
iOS enterprise app bundles	Distribute custom in-house apps that are not publicly available for distribution to iOS devices.	✓	✓	✓	✓	✓	✓	✓

Product features	Feature benefits	Versions						
		24.2	23.4	23.3	20.3	20.2	20.1	20.0
OpenText ZENworks Configuration Management—Mobile Management continued								
QR code for Android Enrollment	ZENworks Android App supports QR codes for automatically filling login credentials.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Android—direct boot support	Enables the ZENworks Agent to always be active on an Android device, even before the device is unlocked, to enforce policies.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Android remote password reset	Enables you to remotely reset the password and set a new password on Android 8.0+ devices, in case the user forgets the existing password.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Reboot Android devices	Restart Android work managed devices by using the existing Restart/Shutdown quick task.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
ZCC Web Reports for mobile hardware inventory data	Create report in ZCC about mobile hardware inventory data.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Mobile inventory UI configuration	Schedule an inventory scan of mobile devices in ZCC.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Support for Intune App Protection™	Secure iOS apps built using the Intune SDK (e.g., Microsoft 365 apps), without users having to enroll their devices in OpenText ZENworks.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
iOS lost mode	Lock an iOS supervised device when it is lost with the option to display a recovery message and call-back phone number.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Find iOS and Android devices	Use OpenText ZENworks to identify the current location of lost iOS and Android devices.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
iOS Restart/Shutdown Quicktask	Restart or shut down a managed supervised iOS device using a quick task.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Android Enterprise Work Managed Device support	Manage the entire Android device, restricting it to corporate use only.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Android Enterprise Work Profile	Manage and distribute apps and secure corporate data on BYOD Android devices using a work profile.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Mobile device inventory	Perform an inventory of the hardware and gather information about all the apps installed on the mobile devices.	⊘	⊘	⊘	⊘	⊘	⊘	⊘

Product features	Feature benefits	Versions						
		24.2	23.4	23.3	20.3	20.2	20.1	20.0
OpenText ZENworks Configuration Management—Mobile Management continued								
Manage activation lock for iOS devices	Bypass iOS Activation lock on managed supervised iOS devices.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Invite mobile management users	Send an invite email to users to enroll their mobile devices in OpenText ZENworks.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Support for Apple Device Enrollment Program™ (DEP)	Supports the Apple DEP to easily deploy multiple corporate-owned iOS devices.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Configure iOS applications	Pre-configure supported apps for iOS devices by specifying key-value pairs.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Device Control Policy settings for supervised devices	Additional settings have been introduced in the Device Control Policy to apply restrictions on iOS supervised devices.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Support for ZEN variables for iOS configuration profiles	Support for ZEN variables for iOS configuration profiles.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Mobile device management	Manage iOS & Android devices using ZENworks similar to workstations right from ZCC.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Provision email to mobile devices	Provision email to Android, iOS, and native ActiveSync™ devices from Exchange ActiveSync servers using the email policy.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Provision applications to iOS devices	Provision apps on iOS devices by browsing for an app from the Apple App Store within ZCC and then distribute them to mobile devices.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Full support for Apple's Volume Purchase Program	Distribute and manage apps purchased using the Apple Volume Purchase Program™.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Deploy any iOS configurator profile	Distribute configuration information required to manage the settings on iOS devices.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
End user portal for mobile devices	New portal for end users to enroll and manage their mobile devices.	⊘	⊘	⊘	⊘	⊘	⊘	⊘

Product features	Feature benefits	24.2	23.4	23.3	20.3	20.2	20.1	20.0
OpenText ZENworks Configuration Management—Imaging								
Imaging inventory trigger	Perform a full scan of the device after the device is re-imaged.	✓	✓	✓	✓	✓	✓	✓
Linked MDT bundles	Create MDT bundles using WIM files that have already been uploaded in an existing bundle.	✓	✓	✓	✓	✓	✓	✓
MDT deployment using INI files	MDT deployment can now be automated to achieve Lite Touch to Zero-touch deployment using the. ini files.	✓	✓	✓	✓	✓	✓	✓
Preboot rules enhancements	Define rule variables for preboot bundles.	✓	✓	✓	✓	✓	✓	✓
Support for smbv2 protocol for content download	Supports the download of content from the CIFS repository using the smbv2 protocol.	✓	✓	✓	✓	✓	✓	✓
Windows PE based Imaging	Supports Windows Preinstallation Environment (WinPE) based imaging operations.	✓	✓	✓	✓	✓	✓	✓
OpenText ZENworks Configuration Management—Remote Management								
Automatically record remote management sessions	Configure ZENworks to automatically record remote sessions.	✓	✓					
Session timeout warning	If configured, see a remote management session timeout warning before session times out.	✓	✓	✓				
Remote Management—chat	Within a Remote Management Session, chat with the participants.	✓	✓	✓	✓			
Record Remote Management Session	Record a Remote Management Session for later viewing.	✓	✓	✓	✓			
Reconnect Remote Management Session after reboot	Automatically reconnect a Remote Management Session after reboot of device.	✓	✓	✓	✓			
Remote Management of RDP Session	Launch a remote session on a device with an active RDP session just like a normal Remote Management session.	✓	✓	✓	✓	✓		
New Remote Management viewer	The new viewer includes a lot of performance improvements.	✓	✓	✓	✓	✓	✓	

Product features	Feature benefits	Versions						
		24.2	23.4	23.3	20.3	20.2	20.1	20.0
OpenText ZENworks Configuration Management—Application Launcher								
ZENworks Application navigation	Support for navigating between folders in the non-tree view of the ZENworks Application window.	⊘	⊘					
Hide folder list in ZENworks Application (ZAPP)	Hide the folder structure for a bundle in the ZENworks Agent and ZENworks Explorer window.	⊘	⊘	⊘	⊘	⊘	⊘	
Pin favorites in ZAPP	End users can set specific bundles as favorites in the ZAPP window.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Detailed display of Bundle Activity on devices	Bundle Activity on a device now displays more accurate progress by displaying the action set names that are being executed.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Customize size of ZAPP icons	Specify the size of the icons displayed in ZAPP.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
ZENworks Application (ZAPP)	A new user interface for Novell Application Launcher™ (NAL) that serves as a single place for all ZENworks end user functionality on Windows.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
OpenText™ ZENworks™ Asset Management								
Additional ADF fields	Define up to 100 Workstation Administrator Defined Fields (ADFs).	⊘	⊘	⊘	⊘	⊘	⊘	
Network devices CSV and contracts	Network Devices with ADF data can be imported into ZCC and then linked to ZAM contracts.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Bundle license tracking	Track the number of installations of inventory products through a bundle.	⊘	⊘	⊘	⊘	⊘	⊘	⊘

		Versions						
Product features	**Feature benefits**	**24.2**	**23.4**	**23.3**	**20.3**	**20.2**	**20.1**	**20.0**
OpenText™ ZENworks™ Full Disk Encryption								
"Graphical PBA" boot method	Useful on tablet devices during preboot authentication.	⊘	⊘	⊘	⊘	⊘	⊘	
Boot from Secure Boot Manager	Require UEFI enabled devices to boot from Secure Boot Manager in the boot order.	⊘	⊘	⊘	⊘	⊘	⊘	
Bypassing PBA	Temporarily bypass preboot authentication for a specified number of device starts or restarts.	⊘	⊘	⊘	⊘	⊘	⊘	⊘
Windows Secure Boot™	Support for Windows Secure Boot, which enables the deployment of FDE policies on Windows devices configured with UEFI firmware settings.	⊘	⊘	⊘	⊘	⊘	⊘	⊘

Resource links

OpenText ZENworks Lookbook

OpenText ZENworks Suite product page

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