

OpenText GroupWise Disaster Recovery

OpenText GroupWise Disaster Recovery is the fastest backup and disaster recovery tool available for OpenText GroupWise. The solution delivers quick message restore, as well as hot backups of post offices and domains while running seamlessly in the background, ensuring that critical data is always current and available.

Backup and disaster recovery for OpenText GroupWise

Failover, plus immediate recovery and full restoration of all or any portion of your OpenText GroupWise mail system—a domain, a mailbox, or a single email.

Features and benefits

Push-Button Recovery: OpenText™ Group Wise™ Disaster Recovery provides one-click disaster recovery for your OpenText GroupWise system. With hot backups of the GroupWise system, GroupWise Disaster Recovery allows for immediate recovery and full restoration of all or any portion of your mail system—a domain, a mailbox, or a single email.

Designed for GroupWise: OpenText GroupWise Disaster Recovery is built and designed to ensure perfect backups of your OpenText GroupWise system. OpenText's SmartPurge technology ensures complete backups. No email message is purged until it is backed up by the server.

Built for speed: Simply put, OpenText GroupWise Disaster Recovery is fast. Rapid back up capabilities allow you to perform and access intraday backups of post offices and up to ten simultaneous backups. With its unique design, approximately 12 percent of the total size of the post office is stored on disk each day, even if you are doing multiple daily backups.

Collector and server model: OpenText GroupWise Disaster Recovery can install a Collector on the Linux server that houses the OpenText GroupWise Post Office or Domain. This Collector gathers the contents of a post office OFUSER and OFSMG directory into a staging area on the local OpenText GroupWise server. The Collector uses RSYNC technology to replicate the contents of the post office to the server. This new architecture creates faster backups, backup redundancy, elimination of the need to have a server on-premises, and reduces required disk space and processing power.

Single instance storage: Stores only one copy of each email or attachment, keeping storage costs low.

End user self-service: With the "AutoRe load" feature, users can easily retrieve email messages, calendar items, or attachments that have been accidentally deleted from OpenText GroupWise without any assistance from IT.

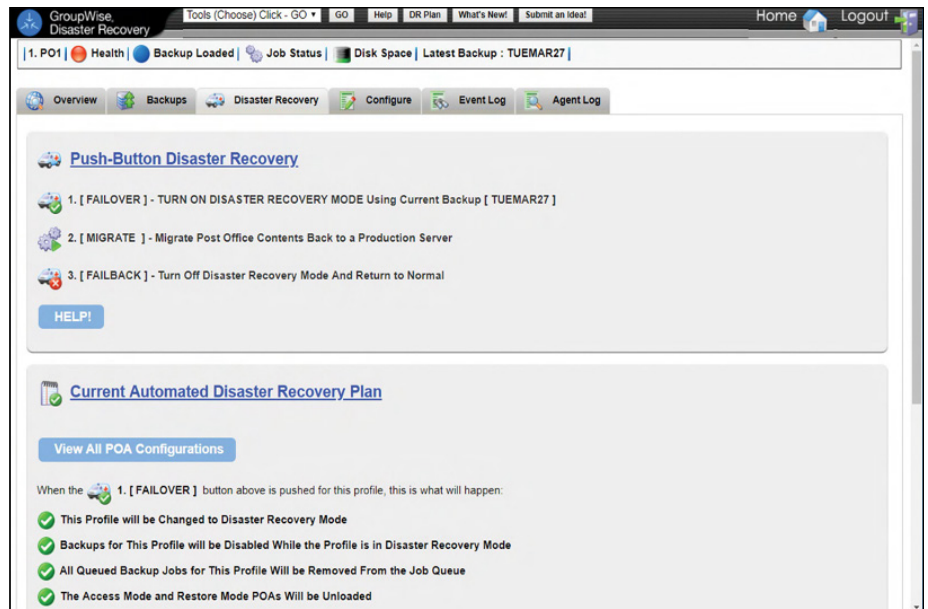
Store your backups on-premises, offsite, or in the cloud: Choose how your data is stored. Data can be stored on-premises behind your organizational firewall, offsite, in the OpenText cloud, or as a hybrid of all three.

Optimized for tablet-friendly interface tablets: OpenText GroupWise Disaster Recovery is optimized for easy viewing and performing all processes from your mobile devices.

Post office migration: OpenText GroupWise Disaster Recovery includes tools to migrate your email data back to a production server. It can also help you migrate a post office or domain from one platform to another—such as migrating from NetWare to Linux.

“I believe all GroupWise systems should have GroupWise Disaster Recovery installed.”

Andrew Simpson
IT System Manager
Public and Commercial
Services Union,
United Kingdom



Reports and notifications: View useful statistical information, such as backup runtime and backup completion time, via single consolidated daily reports. OpenText GroupWise Disaster Recovery can send email notifications to multiple recipients to alert administrators when preconfigured thresholds have been exceeded.

Support for PRTG network monitoring: OpenText GroupWise Disaster Recovery has an API with scripts already made for the network monitoring solution PRTG.

Profile management: Manage GroupWise Disaster Recovery profiles directly from the main administration interface. GroupWise Disaster Recovery allows you to make changes globally across all of your backup profiles, and it allows you to have linked profiles.

Web-based administration: The OpenText GroupWise Disaster Recovery web interface provides a central point for all administration tasks such as monitoring system health, checking available disk space, and managing backup profiles. Main tasks are prominent and easy to use.

QuickFinder Resolution Agent (QRA): OpenText GroupWise Disaster Recovery solves rebuild issues. It can take days for OpenText GroupWise to fully restore end user index and find capabilities after a database rebuild. Restore end user search abilities in a matter of minutes.

Multi-system integration: OpenText GroupWise Disaster Recovery backs up post offices regardless of the platform used. This includes Linux, NetWare, and Windows. The solution is fully compatible with OpenText GroupWise 7 and above, as well as Retain and Blueprint.

Client-free: There is no software to install on OpenText GroupWise servers. All of the software is installed with the package on the OpenText GroupWise Disaster Recovery server.

In-line help: Includes context-sensitive help within web administration to give you relevant information when and where you need it.

Enterprise Cloud Module: The solution's Enterprise Cloud Module allows you to fully replicate your OpenText GroupWise system in the OpenText cloud or a trusted sister site for significantly faster backups. For example, a customer with a 250 GB post office replicates to the OpenText Cloud in eight minutes a night. This is 2,500 percent faster than traditional OpenText GroupWise Disaster Recovery functionality.

System requirements

System Requirements Collaboration

- OpenText GroupWise 8, 2012, 2014, 2014 R2, 18
- OpenText GroupWise Disaster Recovery

Integrated development environments

- Fully supported on VMWare ESX/ESXi 4 and 5
- Visual Studio 2012, 2013, 2015
- Eclipse 4.2, 4.3, 4.4

Platforms SUSE

- SUSE Linux Enterprise Server 11
- SUSE Linux Enterprise Server 12

Minimum hardware

- 3.6 GHz Pentium 4
- 4GB RAM

Learn more at www.opentext.com

On-demand post office backup deletion: Choose a specific post office backup to delete, and OpenText GroupWise Disaster Recovery will set out to delete it immediately. This feature is particularly helpful when a OpenText GroupWise Disaster Recovery server is just barely over its disk space error threshold, and backups have stopped because of overage. Removing the oldest backup or an intraday backup is a good measure to resolve the issue immediately.

Blueprint: Built-in analysis and reporting

Blueprint for OpenText GroupWise Disaster Recovery extracts important business intelligence data from your message store by performing in-depth analysis on your backups, and adding essential reporting functionality. Blueprint delivers timely reports that you can easily analyze and put into action—even on your mobile device or tablet computer.

GroupWise mail analysis: Blueprint for OpenText GroupWise Disaster Recovery will help you analyze, down to a user level, how much space you need for your message store and for your archive solution. With Blueprint for OpenText GroupWise Disaster Recovery, you can create mailbox usage policies with information including:

- The cumulative size of all users' mailbox items over X days (90 days, 60 days, etc.)
- The cumulative size of all users' mailbox items under X days (90 days, 60 days, etc.)
- How many and what type of items are in a user's mailbox
- Which users have mailbox storage limits, what the limits are, and how close a user is to their limit

Reduce costs: Blueprint for OpenText GroupWise Disaster Recovery can help you cut your IT costs by:

- Identifying inactive users
- Determining client types (full license vs. limited license)
- Assessing clients' OpenText GroupWise versions to help assure that all users have upgraded
- Providing the information you need to accurately calculate your OpenText GroupWise and archiving storage needs
- Identifying users that are over-using resources

Usable reporting: Blueprint for OpenText GroupWise Disaster Recovery generates navigable HTML reports for each post office and sends them to your email. View and print these reports from anywhere, including iPhones, iPads and Android devices.

User analysis reports: Lets you drill down by each user and provide action items for follow-up. View mailbox limits, usage, item types, activity, license and version information, and more.

Spreadsheet reports: Blueprint for OpenText GroupWise Disaster Recovery generates*.CSV files with all of the information in the HTML reports, and much more. These*.CSV files can then be pulled into a spreadsheet application so you can sort and manipulate the data, making it easy to analyze and localize the data.