
Additional License Authorizations

For Process Automation software
products

Additional License Authorizations

For Process Automation software products

This Additional License Authorizations document (“ALA”) set forth the applicable License Options and additional specific software license terms that govern the authorized use of the software products specified below, and are part of the applicable agreement (i.e., Micro Focus End User License Agreement; and/or any separate agreement that grants Licensee a license to such products (e.g., Customer Portfolio Terms or other Master Agreement); and/or Quotation) (the “Applicable Agreement”). Capitalized terms used but not defined herein shall have the meanings set forth in the Applicable Agreement. All products below are delivered electronically, unless otherwise agreed, and as such, any inconsistent terms that are stated on a purchase order or any other document issued by Customer, are void.

Products covered

Products	Non-production software class *	Term License Non-production software class (if available)
Operations Orchestration	Class 1	Class 1
Robotic Process Automation	Class 1	Class 1
SBM (all variants including Business Mashups and TeamTrack)	Class 2	Class 2
SRC	Class 2	Class 2
SSM	Class 2	Class 2

* Additional licenses solely for non-production use may be available as specified in the Non-Production Licensing Guide found at [opentext.com/about/legal/software-licensing](https://www.opentext.com/about/legal/software-licensing) depending on the non-production software class specified above. Any such non-production licenses will be subject to the Non-Production Licensing Guide and the applicable License Option terms and conditions set forth in this ALA.

Definitions

Term	Definition
Bot	Means a robotic software entity that performs work.
Client	Means any application or systems which provide functionality separate from that of the Software while providing for the facility to connect to and interact with the Software.
Concurrent Bot	Means the amount of bots that simultaneously perform work at any one point in time.
Concurrent Users	Means individuals who, at the same point in time, have accessed or used the Licensed Software via any device or other software program, directly or indirectly, regardless of how such access occurs or whether such user uses any hardware or software that reduces the apparent number of users who are using the Licensed Software, such as by using a terminal service. Access or use means the ability to use, copy or operate the Licensed Software or the loading of any part of the Licensed Software into random access memory (RAM) of a computer.
Concurrent Workflow	Means the amount of Workflows that run in parallel at any one point in time.
Container	Means the running software instance that emulates an active OS Instance or wraps an application under control of a technology including but not limited to Docker.
Core Server	Means the Server side component of software which is typically complemented by an Agent component.
Database	Means application data including table structure, stored procedures, and other functionality that runs on a Database Instance.

Additional License Authorizations

For Process Automation software products

Term	Definition
Database Instance	<p>Means a software application that has the sole purpose of acting as a container that hosts and executes one or more Databases</p> <ul style="list-style-type: none">For Microsoft SQL Server, Database Instance is one SQL Server Service with its own port, logins and set of system and user Databases.For an Oracle database, Database Instance is one SID (Oracle system ID) in a database environment, including the RDBMS software, table structure, stored procedures and other functionality. For Oracle RAC, each Instance referencing a database environment is a Database Instance.For DB2 databases, Database Instance is one DB2 Database Instance as identified by a DB2 Instance with its User, TCP/IP service port on a given system. <p>For Sybase and Informix Server, Database Instance is one Server (SAP Sybase Adaptive Server) with its own login, Dataserver port and set of system and user Databases.</p>
Device	<p>Means an addressable entity, physical or virtual, cloud or Container including but not limited to router, switch, bridge, hub, server, PC, laptop, handheld device or printer that resides within the range defined for interrogation and asset tracking.</p>
Named User	<p>Means a single employee of Licensee who has been designated as an authorized user of the Licensed Software and accesses the Licensed Software at any given point in time, either directly or through an application.</p>
Network Device	<p>Means a subset of devices that are responsible for network capabilities, representing addressable entity, physical, virtual or cloud, including but not limited to router, switch, bridge, hubs and other infrastructure that is represented in Operation Orchestration under the "Net Device" category that resides within the range defined for interrogation and asset tracking (with the exception of Storage Devices).</p>
Node	<p>Means any infrastructure component, physical or virtual (server, network, storage, desktop, low end Device) that derives value from Operation Orchestration.</p>
Operating System Instance or OS Instance	<p>Means each Implementation of the bootable program that can be installed onto a physical system or a partition, such as system Virtual Machines, virtual environments, virtual private servers, Containers, guests (a Virtual Machine system running on a host system where the host runs its own complete OS Instance (as opposed to a hypervisor) and zones (specific nomenclature for a software partition which can run a virtual OS instance including but not limited to native and ipkg) within the physical system. A physical system can contain multiple Operating System Instances.</p>
SAP Instance	<p>Means a standalone SAP basis unit which provides services used by clients connected to the SAP system. Among these services are the message server and the enqueue server, which run only on the single SAP Central Instance.</p>
Seat	<p>Means a single employee of Licensee who has been authenticated by Licensee's LDAP server and accesses the Licensed Software at any given point in time, either directly or through an application.</p>
Server	<p>Means a computer system or computer system partition for which a bootable program is installed. Workstation is not considered to be a Server.</p>
Storage Device	<p>Means a subset of devices that are responsible for shared storage capabilities, representing addressable entity, physical, virtual, or cloud, including but not limited to storage arrays, network accessible storage (NAS) and other infrastructure that is represented in Operation Orchestration under the "Net Device" subcategory "Storage Arrays".</p>
Task	<p>Means a step in a Workflow, either an API driven step or a UI driven step.</p>
UI Robotic Task	<p>Means any task that interacts with other applications through UI automation using RPA capabilities (such as Activity Designer, RPA Recorder or RPA Robot components).</p>
Unit	<p>Means a rationalized unit of licensing that provides entitlement to multiple metrics in a pre-defined ratio. This licensing Unit enables a customer to purchase entitlement as Units and apply it to any of the underlying metrics defined by the Unit. See software specific license terms for the definition of Unit for products and suites that are licensed by Unit.</p>
Unlimited	<p>Means without restrictions in terms of number of systems, Devices or media, depending on the context.</p>
Use	<p>Means to install, store, load, execute and display one copy of the software.</p>
User	<p>Means a user whose Use is restricted to the type of software that is being licensed.</p>
Virtual Machine(s)	<p>Means a computer that does not physically exist but is simulated by another computer.</p>
Workflow	<p>Means one or more tasks designed to run in sequence.</p>

Additional License Authorizations

For Process Automation software products

License Options

The following License Options are the types of licenses available for a given software product as further specified in this ALA. The applicable License Option for a license shall be as set forth in the Applicable Agreement or Product Order. Those products with only one License Option available shall be governed by such License Option whether or not stated in the Applicable Agreement or Product Order unless otherwise agreed in writing between Licensee and Licensor.

Named User License

Under this License Option, each Named User requires a Named User License which provides Licensee the right to use the Licensed Software by no more than the number of Named Users expressly authorized by Licensor in the applicable Product Order. If an application accessing the Licensed Software is a multiplexing, database, or web portal application that permits users of such application to access the Licensed Software or data processed by the Licensed Software, a separate Named User license will be required for each user of such application. A Named User License is required for each managed administrator of the Licensed Software. Licensee may change from time to time the employees who are designated to use the Licensed Software under a Named User License, provided that the number of users does not exceed the total number of Named User Licenses purchased.

Concurrent Bot License

Licensed Software provided under this License Option gives Licensee the right to Use the Licensed Software on multiple Devices and simultaneously use the Licensed Software at any one point in time provided that the number of Bots performing work simultaneously at any point in time must be equal to or less than the number of licenses purchased. Any Bot doing work driven by a designed Workflow, will consume a Concurrent Bot license. One Concurrent Bot includes up to twenty (20) parallel threads for non-UI Robotic Tasks. The number of Concurrent Bot licenses activated is governed by one or more entered license keys.

Concurrent User License

Under this License Option, Licensee may permit multiple Concurrent Users to share access to and use the Licensed Software, provided that the number of Concurrent Users accessing the Licensed Software at any point in time does not exceed the total number of Concurrent Users expressly authorized by Licensor in the applicable Product Order. If an application accessing the Licensed Software is a multiplexing, database, or web portal application that permits users of such application to access the Licensed Software or data processed by the Licensed Software, a separate Concurrent User license will be required for each user of such application.

Concurrent Workflow License

Licensed Software provided under this License Option gives Licensee the right to Use the Licensed Software on multiple Devices and simultaneously use the Licensed Software for a Workflow execution. The number of running Workflows at any point in time must be equal to or less than the number of licenses purchased. One Concurrent Workflow License includes up to twenty (20) parallel threads for non-UI Robotic Tasks or one (1) parallel thread for UI Robotic Tasks. Concurrent Workflow License entitles Licensee to use RPA capabilities. The number of Concurrent Workflow licenses activated is governed by one or more entered license keys.

Seat License

Under this License Option, each Seat requires a Seat License which provides Licensee the right to use the Licensed Software by no more than the number of Seats expressly authorized by Licensor in the applicable Product Order. If an application accessing the Licensed Software is a multiplexing, database, or web portal application that permits users of such application to access the Licensed Software or data processed by the Licensed Software, a separate Seat license will be required for each user of such application. A Seat License is required for each managed administrator of the Licensed Software. Licensee may

Additional License Authorizations

For Process Automation software products

change from time to time the employees who are designated to use the Licensed Software under a Seat License, provided that the number of users does not exceed the total number of Seat Licenses purchased.

Server License

A Server License permits instantiation of one instance of the Licensed Software.

Additional License Options

The following additional License Options may also apply to one of the License Options above if set forth in the applicable Product Order notwithstanding anything else to the contrary in this ALA:

Third Party Usage License Extension

For a license for which a Third Party Usage License Extension has been purchased, such license can be used by third party contractors of Licensee, notwithstanding any restriction to the contrary in the Applicable Agreement, provided that (1) each such third party is under a written obligation of confidentiality and restrictions of use which provide for protections and limitations of use of the license no less restrictive than the Applicable Agreement, (2) the license will only be used on behalf of Licensee, (3) such use is subject to the terms and conditions of the Applicable Agreement, and (4) Licensee remains liable for any breach by any such third party of the terms of the Applicable Agreement.

Off Continent License Extension

For a license for which an Off Continent License Extension has been purchased, such license can be used worldwide, except where prohibited by applicable law, notwithstanding any restriction to the contrary in the Applicable Agreement.

Operation Orchestration Unit License

Operation Orchestration Unit includes:

- 1 Server or Storage Device Node, or
- 2 Virtual Machine/Containers Nodes
- 2 Network Device Nodes, or
- 8 edge Device Nodes

The license includes the Core Server, central Server, remote access Server, self-service portal, workflow designer, desktop studio, entire standard content library, all 3rd party integration components and Unlimited users and administrators/authors.

Software Specific Terms

Operations Orchestration

The following License Options apply: Operations Orchestration Unit License or Concurrent Workflow License.

- For Operations Orchestration Server and Storage Node the Node represents OS Instances on a physical Device or a Virtual Machine, or a physical Device hosting multiple Virtual Machines where there are multiple OS Instances, or storage arrays.
- For Operations Orchestration Network Node the Node represents network Devices such as a switch, a router or a hub.
- For Operations Orchestration edge Device Node the Node represents end user Devices such as: Clients, laptops/desktops, handhelds, smart Devices, and SOHO Devices such as low cost Wi-Fi routers, switches, cable boxes.
- For Operations Orchestration Virtual Machine 10 Node each Node represents a Virtual Machine.

Operations Orchestration Platform is only licensed to customers who purchased Operations Orchestration Platform prior to September 1, 2011. Operation Orchestration Platform license includes the Core Server, central Server, remote access Server,

Additional License Authorizations

For Process Automation software products

entire standard content library and all 3rd party integration components. Operations Orchestration Platform allows software architecture independent of the number of Core Servers and can be installed on any number of computers, provided that the actual usage of the software does not exceed the number of licenses purchased as per the Device tier package.

Operations Orchestration Platform for Integration Only is only licensed to customers who purchased Operations Orchestration Platform for Integration Only prior to September 1, 2011. Operations Orchestration Platform for Integration Only license is restricted to integration of Server Automation or Network Automation with ticketing or monitoring systems, and may not be used for alert/incident resolution automation or other broader Run Book Automation use cases.

An Operations Orchestration license is not required where Operations Orchestration is used to provide integration to a Micro Focus domain manager. A license is required where an Operations Orchestration flow is orchestrating entities behind a Micro Focus domain manager such as Server Automation, at a 10:1 ratio licensing calculations for Operations Orchestration. For example, if there are 1,000 servers being managed by Server Automation through an orchestrated flow, then a 100 Operations Orchestration Units license would be required.

For Operations Orchestration integration with non-Micro Focus domain managers, like BMC Remedy or IBM Tivoli Provision Manager, a license for each non-Micro Focus domain manager, in addition to a 10:1 ratio for the entities behind the non-Micro Focus domain managers, is required. For example, if there are 1,000 servers being managed by IBM Tivoli Provisioning Manager through an orchestrated flow, then one Unit license would be required for the domain manager license and 100 Units license for the devices behind the domain manager.

Operations Orchestration Suite Add-On provides full Operations Orchestration capability to customers who license a Micro Focus Suite with restricted Operations Orchestration functionality. The Suite Add-On requires active support for a Suite with restricted Operations Orchestration functionality. The quantity of Add-On Units must match Operations Orchestration quantity in the original Suite licensed.

Operations Orchestration Content for SAP Process Automation Operations Orchestration Content for SAP Process Automation is licensed per 5 SAP Instances.

Robotic Process Automation (RPA)

The following License Options apply: Concurrent Bot License.

SBM (all variants)

The following License Options apply: Named User License, Concurrent User License, External Requestor Seat License, Occasional Seat License, Seat License, Server License, Single Application Seat License.

For any license that is specified as non-production, Licensee may only use such license for non-production purposes, and may not install such license on a machine used for production or otherwise use for production purposes. Any license that is specified as production may be installed on a machine that is used for production or non-production.

- A Seat or Named User License allows a designated user to use and participate in all activities and functionality of the Licensed Software that pertain to workflow applications to which the user has been granted access at runtime, including the workflow, workflow roles, transition items, sending and receiving notifications, creating reports, and creating dashboards. A Seat License is required for each managed administrator of the Licensed Software.
- An Occasional Seat License is a Seat License that is limited in functionality to submitting, updating and transitioning items only where the user is identified as the Submitter.
- An External Requestor Seat License only allows the licensed user to submit issues and view status of those issues in the Licensed Software related to primary items.
- A Single Application Seat License is a Seat License that can only be used with one process application.

Additional License Authorizations

For Process Automation software products

SRC

The following License Options apply: Content User License.

A Content User License for SRC is an Occasional Seat License that is limited in functionality as described above. To gain entitlement to SRC, one or more SRC Content User Licenses must be owned.

SSM

The following License Option applies: Content User License, Concurrent Content User License.

Each Content User license or Concurrent Content User License allows the licensed Seat, Named or Concurrent User of SSM, respectively, to fully access the application content contained in the SSM solution process applications. A corresponding Seat, Named or Concurrent User SBM license must be assigned to any user assigned an SSM user license.

Additional License Terms

Additional License Restrictions

1. For SBM, SRC, and SSM only, Licensee shall not transfer, ship or use the Licensed Software outside the continent in which it was originally licensed to Licensee without first purchasing an Off-Continent License Extension or otherwise paying Licensor any applicable additional fees required by Licensor. For purposes of the foregoing, "continent" shall mean North America, South America, Europe, Africa, Asia, Australia, or Antarctica.
2. RPA (including RPA capabilities provided with a Concurrent Workflow license) can potentially be used to record user actions and/or network communications including the entering, retrieving and storing of potentially sensitive information. You understand and agree to assume all associated risks with such activities and hold Micro Focus harmless for the same. It remains at all times the Customer's sole responsibility to assess its own regulatory and business requirements regarding access or retention of such information.

Additional License Authorizations

For Process Automation software products

Oracle License Terms

The Licensed Software may contain certain software (the “Program(s)”) licensed by Licensor from Oracle America, Inc. (“Oracle”). For purposes of this provision, the term “You” or “Your” refers to Licensee. Oracle requires that You agree to the following terms regarding use of the Program. Oracle grants You a limited license to internally use the Program (as included in the Licensed Software) solely for Your own internal business operations. Further, You may not disclose results of any Program benchmark tests without Oracle’s prior consent. You agree that no data, information, program and/or materials resulting from Programs or services (or direct products thereof) will be exported, directly or indirectly, in violation of applicable export control laws, or will be used for any purpose prohibited by these laws including, without limitation, nuclear, chemical, or biological weapons proliferation, or development of missile technology. Accordingly, You confirm: You will not download, provide, make available or otherwise export or re-export the Programs, directly or indirectly, to countries prohibited by applicable laws and regulations nor to citizens, nationals or residents of those countries. You are not listed on the United States Department of Treasury lists of Specially Designated Nationals and Blocked Persons, Specially Designated Terrorists, and Specially Designated Narcotic Traffickers, nor are You listed on the United States Department of Commerce Table of Denial Orders. You will not download or otherwise export or re-export the Programs, directly or indirectly, to persons on the above mentioned lists. You will not use the Programs for, and will not allow the Programs to be used for, any purposes prohibited by applicable law, including, without limitation, for the development, design, manufacture or production of nuclear, chemical or biological weapons of mass destruction. The Programs’ installation and/or auto-update processes, if any, may transmit a limited amount of data to Oracle or its service provider about those processes to help Oracle understand and optimize them. Oracle does not associate the data with personally identifiable information. Refer to Oracle’s Privacy Policy at www.oracle.com/privacy. **THE PROGRAMS ARE PROVIDED "AS IS" WITHOUT WARRANTY OF ANY KIND. ORACLE FURTHER DISCLAIMS ALL WARRANTIES, EXPRESS AND IMPLIED, INCLUDING WITHOUT LIMITATION, ANY IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, OR NONINFRINGEMENT. IN NO EVENT WILL ORACLE BE LIABLE FOR ANY INDIRECT, INCIDENTAL, SPECIAL, PUNITIVE OR CONSEQUENTIAL DAMAGES, OR DAMAGES FOR LOSS OF PROFITS, REVENUE, DATA OR DATA USE, INCURRED BY YOU OR ANY THIRD PARTY, WHETHER IN AN ACTION IN CONTRACT OR TORT, EVEN IF ORACLE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. ORACLE’S ENTIRE LIABILITY FOR DAMAGES UNDER THIS AGREEMENT SHALL IN NO EVENT EXCEED ONE THOUSAND DOLLARS (U.S. \$1,000).** Unless Oracle support for the Programs, if any, is expressly included in a separate, current support agreement between You and Oracle, Oracle’s technical support organization will not provide technical support, phone support, or updates to You for the Programs. Oracle is a third party beneficiary of this license agreement with respect only to the Programs. For software that You receive from Oracle in binary form that is licensed under an open source license that gives You the right to receive the source code for that binary, You can obtain a copy of the applicable source code from <https://oss.oracle.com/sources/> or <http://www.oracle.com/goto/opensourcecode>. If the source code for such software was not provided to You with the binary, You can also receive a copy of the source code on physical media by submitting a written request pursuant to the instructions in the "Written Offer for Source Code" section of the latter website.

The Licensed Software may require Licensee to separately obtain the Java™ Platform, Standard Edition Runtime Environment (JRE), and in such event any use of the JRE shall be governed by the license agreement accessible at <http://www.oracle.com/technetwork/java/javase/terms/license/index.html>. Use of the Commercial Features for any commercial or production purpose requires a separate license from Oracle. “Commercial Features” means those features identified Table 1-1 (Commercial Features In Java SE Product Editions) of the Java SE documentation accessible at <http://www.oracle.com/technetwork/java/javase/documentation/index.html>. Licensee may not create, modify, or change the behavior of, classes, interfaces, or subpackages that are in any way identified as "java", "javax", "javafx", "sun", “oracle” or similar convention as specified by Oracle in any naming convention designation.

opentext.com/about/legal/software-licensing

Latest version of software licensing documents
