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# **OpenText Core Fax app for Microsoft Teams**

Securely send fax documents within Microsoft Teams

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### Benefits

- Boost efficiency by seamlessly sending and managing faxes in Microsoft Teams
- Enhance security through immutable communications
- Maintain compliance with industry-specific regulations (financial, legal, etc.)

Faxing remains an essential form of communication for many industries due to security and regulatory requirements. However, swapping software or even locations (for access to in-office MFPs) is not always the most efficient workflow. Businesses are looking for ways to integrate this essential tool into the new workflows that tie together the hybrid workplace, such as Microsoft Teams.

The OpenText<sup>®</sup> Core Fax application for Microsoft Teams<sup>®</sup> brings secure, compliant digital fax directly into the Teams tool.\* Through a chatbot conversation with the OpenText Core Fax app, staff can seamlessly send faxes without ever leaving the Teams environment.

Businesses that continue to depend on fax, either as a primary or supplementary communication tool, can now harness the power of this all-in-one solution for a seamless, secure, and compliant experience that's set to redefine organizational communication needs.

# Boost efficiency through a seamless workflow

Enable efficient and seamless workflows by remaining in one system to manage files, collaborate, and now also fax documents. Eliminate the need for users to print, switch devices, or establish different folders and repositories for these critical communications.

#### Resources

OpenText Core Fax product page >

### **Enhance security**

Fax remains the gold standard for secure communications in a wide range of industries. Integrating it into the Teams workflow increases the likelihood staff will use it rather than being tempted by other insecure options or shadow IT workarounds.

## Maintain compliance with industryspecific regulations

Many industries are bound by extensive security, privacy, and other regulations that impose communications requirements for which fax is the ideal solution. Noncompliance and breaches can lead to huge fines, lost business, and ruined reputations. This integration allows organizations to continue to maintain compliance while establishing hybrid-work friendly workflows.

OpenText Core Fax is an enterprise-grade digital fax solution for businesses of all sizes. It features complete encryption with centralized traceability for easier audits, as well as optional zero retention settings. The solution enhances productivity, reduces costs, and helps organizations comply with the highest security requirements of industry regulations. Integrating OpenText Core Fax with Teams combines the benefits of modern digital collaboration with the reliability and security of fax. Intuitive design means the new integration can be adopted with minimal staff training.



