

OpenText Fax

Improve productivity and efficiency, reduce costs and optimize business processes



Benefits

- Eliminates inefficiencies, drives competitive differentiation and improves the bottom line
- Reduces cost and maximizes productivity by digitizing manual, paper-based information exchange
- Increases productivity by integrating with email and desktop applications
- Ensures compliance with customer, industry and data privacy mandates

Business systems (EMR, ERP, ECM) produce and consume content that needs to be securely delivered to specific recipients while maintaining regulatory compliance. Successful organizations understand this and are adopting robust information flows to optimize their processes and increase the speed and security of their business. However, without the right tools, process optimization can potentially fail to deliver optimum results.

Fax is a principal component of content-centric workflows. OpenText™ Fax offers a powerful, enterprise-grade digital fax solution that integrates with the enterprise applications that drive business processes to maximize productivity, reduce risk and decrease costs.

For almost 40 years, OpenText Fax has been the most flexible and configurable fax server available, with advanced security, unmatched reliability and integration and automation capabilities that make it the most trusted choice for enterprises worldwide.

Premier Medical Group enhances security, service and speed of health information exchange

“Cost is one of the most important differentiators because, at the end of the day, people count every penny. The OpenText solution was far more cost effective.”

Dr. Sunny Maheshwari
Executive Board Director
Premier Medical Group

[Read the Success story ›](#)

Support digital transformation and modernization initiatives

OpenText Fax helps transform fax-dependent workflows, especially those related to interactions with customers and other stakeholders, to eliminate inefficiencies, drive competitive differentiation and improve bottom-line results.

Reduce cost

By digitizing manual, paper-based information exchange, organizations can reduce errors and the costs to resolve them and enable digital, paperless faxing to maximize productivity.

Increase user and workflow productivity

OpenText Fax integrates with email and desktop applications for fast and easy electronic faxing in users' familiar environments.

Ensure compliance

With OpenText Fax, organizations can comply with customer, industry and data privacy mandates and improve security and auditability of messaging and information access.

Decrease time to revenue and increase customer satisfaction

Consistent, reliable and secure fax communications increase the speed of transactions to improve customer satisfaction. Organizations can integrate with enterprise applications and automate paper-based, manual fax processes to shorten business cycles.

For more than four decades, OpenText Fax has been the most trusted leader in enterprise fax and secure messaging and is the only fax solution with comprehensive deployment options to meet today's needs and evolve as needs change. Available fully on-premises, as a hybrid fax deployment or as a Private Cloud Fax Managed Services, OpenText Fax redefines and modernizes secure fax to reduce risk, improve integrations to back-end systems and increase efficiency.

Services

Consulting services

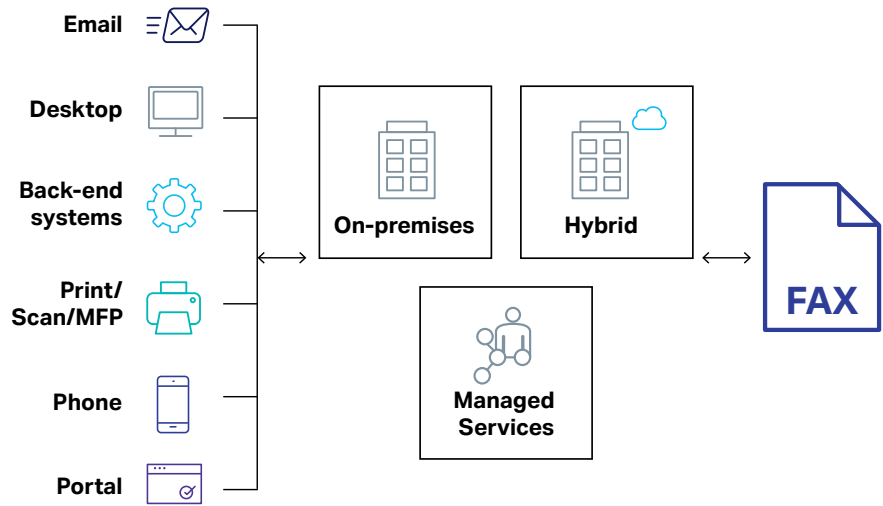
- Hosted and Managed Services
- OpenText Professional Services
- OpenText Learning Services

[OpenText Fax blog >](#)

[OpenText Fax add-on modules >](#)

[OpenText™ Fax Cloud Connect >](#)

[OpenText Fax Managed Services overview >](#)



OpenText Fax integrates with email, desktop and back-end systems to simplify the secure exchange of faxed documents. Users can also use mobile devices and web-based portals for anytime, anywhere access to faxing

OpenText Fax features

Back-office integrations

Includes deepest integrations with ERP, EIM, EMR, CRM and legacy systems, including SAP, Oracle and Microsoft® SharePoint®

EHR integrations

Fax-enables leading Electronic Medical Records (EMR) systems including certified integrations with Epic, Meditech, Cerner and Veradigm

Send and receive from any email system

Provides pre-built connectors to Microsoft® Exchange, IBM® Notes® and integrates with any email application

Desktop print-to-fax

Sends faxes from any application, including Microsoft® Word, Excel® and PowerPoint

MFP scan and send

Provides pre-built connectors to Fujitsu®, Ricoh®, Xerox®, Konica Minolta® and Hewlett Packard® devices or any MFP via the Universal Integration method

Flexible deployment options

Is the only fax server with enterprisegrade, on-premises, hybrid and managed services deployments

Integrated analytics

Delivers rich, visual representation of key metrics, such as volume, system performance and channel utilization

Built-in capture

OpenText Fax Intelligent Workflows leverage the OpenText™ Intelligent Capture engine to automate data extraction from fax images files to drive fax-based workflows and business processes.