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OpenText Trading Grid Insights

Gain end-to-end visibility into data flows between enterprise apps and trading partner systems



Benefits

- Increase end-to-end data visibility
- Improve business agility
- Unify data visibility
- Empower more users with insights

Data visibility enables accurate and timely insights on business processes that are critical for improving operational efficiency, delivering improved customer service and finding new sources of customer value.

But many enterprise systems remain siloed, preventing unified visibility into business operations. This is because most integration platforms used to connect disparate systems move data behind the scenes, limiting access to the wealth of information that data integration can reveal.

OpenText^{**} Trading Grid Insights is a cloud-based data visibility solution that helps monitor data flows between any system or data source, within the enterprise and with business partners. The solution offers visibility into all integration data flow with a single solution to empower proactive incident management by alert and event notification for increased business continuity.

Increase end-to-end data visibility

Gain visibility into complex data flows across all systems for complete insight into business processes. Detailed views and collaboration features help optimize business processes and reduce problem resolution time and cost.

OpenText Professional Services

Enabling customers' success in their digital journey

- OpenText[™] Managed Services
- OpenText Consulting Services
- OpenText Learning Services
- Private Cloud
- Optimize Assist Program

Improve business agility

Improve responsiveness to business events or non-events. Manage unforeseen issues and mitigate risk before they impact the business.

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Unify data visibility

Improve control and transparency into data with increased visibility and efficiency for reporting and early problem identification.



Empower more users with insights

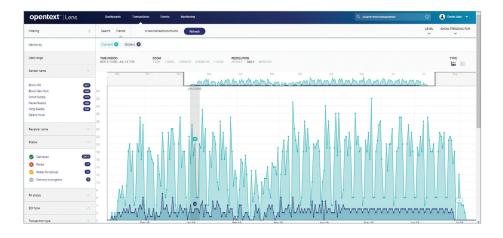
Enable both technical and non-technical users to access and gain insights on the most meaningful data for their role with an intuitive user interface that requires little to no training.

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Resources

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Extract information advantage

Extract information about data in motion and utilize relevant business context to improve efficiency and data driven decision-making.

OpenText Trading Grid Insights features						
Personalized dashboards and filters	Creates customized dashboards and search filters to quickly and easily access the information most relevant for specific roles					
Powerful search capabilities	Offers multiple search options to quickly find specific transactions or data types					
Transaction lifecycle management	Provides detailed insights on the movement of data as it supports various stages of business processes					
Notifications and alerting	Alerts users of activity, non-activity and process exceptions based on configurable business rules					
Trending and timeline comparison	Allows users to explore data and identify trends and patterns in all integrations over time					
Data collaboration	Improves data collaboration with employees and trading partners through easy to share saved reports and search filters					
Payload encryption and viewing	Encrypts sensitive payload data and makes non- sensitive payloads available to help monitor and analyze business processes					

OpenText Trading Grid Insights is a powerful, user-friendly cloud solution that provides visibility into data flows between enterprise applications, customers, suppliers and partners. Whether monitoring business process health against KPIs or managing timely responses to electronic orders received from customers, OpenText Trading Grid Insights enables end-to-end visibility into data-driven business processes.

With the OpenText Trading Grid Insights UI, users can:

- Access the health-check dashboard
- Get alerts on critical situations
- Drill down to details of integration activities
- Explore past integration activities

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