FasTrak implementation for OpenText Content Management
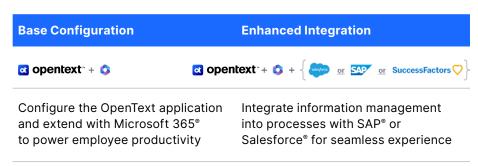
Quickly realize OpenText Content Management's value with OpenText's help implementing, configuring, enabling staff, and supporting go-live

Benefits

- Configure a business scenario and extend with MS Teams
- Integrate information management into processes within SAP or Salesforce
- Enable your team through training, documentation, and briefings
- Start realizing benefits sooner for your staff and organization

Maximize opportunities to quickly benefit from your content management investment with the Base Configuration or Enhanced Integration FasTrak.

Base Configuration	Enhanced Integration
ot opentext™ + ◎	**ot opentext**™ + ◎ + { salesforce or **SAP** or SuccessFactors ♡ }
Configure the OpenText application and extend with Microsoft 365® to power employee productivity	Integrate information management into processes with SAP® or Salesforce® for seamless experience

Partner with a skilled OpenText expert who will work directly with your team to implement the OpenText™ Content Management (OpenText™ Extended ECM) solution, help mobilize staff, and go live in a matter of weeks.

Our approach is consultative but also optimized for rapid deployment. After you select a business scenario from a catalog of pre-built configuration accelerators, we work with you to tailor the configuration through a fit-gap consultation. We train your business administrator and brief your team for successful testing and go-live. We support you during the early days that you are live to help ensure success.

An Enhanced Integration project goes further to integrate one business application, including synchronizing the systems so users can get to work!

To realize its ECM vision, Salt River Project (SRP) worked closely with OpenText Professional Services. Design and deployment became a united effort.

"They're actually a part of our team. It's not like it's the OpenText and SRP teams. We're one team and it's been a really good working relationship."

"…OpenText is a real partner … not only the knowledge of the application, … they knew how to deliver."

– **Vince Boccieri,**
ECM Program Manager, SRP

Read the success story ›

opentext™
Professional Services

To talk to an OpenText expert about our solutions and services, please email ProfServices@opentext.com or visit opentext.com/services

FAQs

What needs to be in place to ensure a successful project?

While OpenText will perform most of the work, a successful go-live is dependent upon the active participation of customer resources including:

- Project manager to organize customer resources.
- Business process lead(s) to review design proposals, acceptance test, etc.
- IT experts (i.e., identity management and Microsoft 365) and one staff member in the role of business administrator for the OpenText platform.

Additionally, for Enhanced Integration projects:

- IT experts for business app (i.e., SAP or Salesforce) to provision OpenText access.

Additionally, for on-premises deployment projects:

- Compatible on-premises compute infrastructure prepared in advance.

What is the scope of the project?

Base Configuration	Enhanced Integration
opentext™ + ◐	**opentext™** + ◐ + { salesforce *or* SAP *or* SuccessFactors }

Base Configuration project plus:

✓ **Configure:** Configure the OpenText application to work with your IT ecosystem (i.e., identity management) and extend by integrating with MS 365 Teams for synchronization and co-authoring

✓ **Integrate:** Integrate OpenText Content Management with one leading application (SAP, SAP® SuccessFactors®, or Salesforce) including configuring workspaces, metadata, etc.

✓ **Enable:** Document the application and educate your business admin (elearning + 5 days of instructor-led training)

✓ **Sync:** Create workspaces to match leading app business objects

✓ **Go-Live:** Ensure application meets the needs of your teams

✓ **Populate:** Access documents when and where you need them

What if our requirements go beyond the FasTrak scope?

Many information management projects leveraging OpenText platforms can be more involved than either of these FasTraks. OpenText can propose a project aligned to your specific needs that will require scoping. Contact your OpenText Account Executive if you have any questions.

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