

OpenText Communications CN Starter Package

Quickly enable enterprise-wide communication through a scalable foundation of the latest communications solution



Benefits

- Quick start—
Get to work faster with expert help
- Reliable foundation—
With scalable cloud-native communications
- Sample application—
To reference for your own creations
- Guidance—
Work with experienced OpenText consultants

Organizations must be able to meet transactional demands and channel preferences across diverse markets. This is key to achieving superior customer interactions that drive customer retention and business growth.

OpenText Communications Solutions enable organizations to deliver consistent customer experiences by designing ultra-personalized, compliant communications. With the OpenText™ Communications CN (Cloud Native) Starter Package, OpenText Professional Services experts have built a best-practice procedure to launch your modernized communications journey.

Get a fast start with modernized communications

The OpenText Communications CN Starter Package follows a proven methodology to help customers go live rapidly. OpenText consultants deploy OpenText Communications in containers across two environments in the customer's datacenter, integrating the new solution with its existing identity management.

Start your journey on a solid foundation

The OpenText project team will help establish a communications platform for your enterprise. The system will be set up according to an initial analysis that takes place with your experts. This foundation can then be used to build various applications that establish a secure, cost-effective, efficient, and reliable solution for all customer communications.

Secure digital collaboration and mobility

The Parentia corporation connects families across Belgium with timely access to financial benefits. Delivering fast, clear, and personalized information on means-tested entitlements with automated customer communications management capabilities from OpenText Communications.

“The OpenText solution also has powerful workflow automation capabilities built in, which we use to ensure that all documents are reviewed by a senior member of the team before we send them to customers. This process helps us maintain high levels of quality and regulatory compliance, without causing delays in sending out documents. Thanks to support and best practices from OpenText Professional Services, we achieved a rapid implementation for OpenText Exstream Empower Editor—enabling us to get started with the new workflows quickly.”

Marc Ertveldt
Director of Marketing
and Communications,
Parentia

[Read the Success story >](#)

Reference for future applications

To overcome initial hurdles quickly, OpenText consultants will deploy a sample application in your environments leveraging a large portion of product features to serve different purposes. While OpenText will use it to validate the full functionality of the platform, it also serves another important purpose, providing business analysts with a demo they can use to have valuable discussions with business users and allow them hands-on experience. Developers can use it as a library of live examples on how to configure and implement specific solution features.

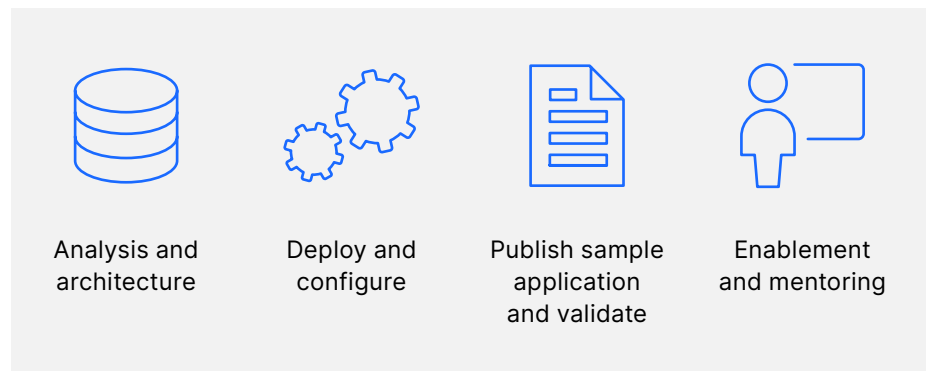
Get guidance from OpenText on next steps

This starter package includes time for further discussions and help from experienced OpenText consultants. They can guide business analysts in the right direction and help your experts with any questions or issues that come up during the implementation or integration of applications.

Learn about the modernized solution

To support the education of your team and help them quickly learn about all the features and possibilities from the new and modernized solution, an OpenText Premium Learning Subscription is included in the service package for one user for one year. It includes online access to hundreds of courses, technical deep dives, and hand-on lab access for most courses. Five days of instructor-led public class attendance are also included.

Enable your success



OpenText Communications CN Starter Package core components

Learn more

[OpenText Communications product information](#) ›

[OpenText Customer Experience blogs](#) ›

[Go live faster and extend functionality with packaged services](#) ›

[Learning Subscriptions](#) ›



To speak with an expert about solutions and services, please email ProfServices@opentext.com or visit opentext.com/services

Benefit from OpenText's experience, expertise, and innovative problem-solving in implementing OpenText Communications solutions. Professional Services is a global organization with more than 3,000 experts and consultants, as well as nearly three decades of communications solutions experience. The team has unparalleled access to OpenText's Customer Support and Product Engineering teams, who share mutual accountability to customer success and satisfaction relating to products, product extensions, and services.

Related services

- [User Adoption and Change Management advisory services](#)
- [Training \(instructor led—remote or in-person, or self-paced\)](#)
- [Managed Services: Fully managed or assistive services](#)