

# OpenText Content Management Integration with OpenText Core Share FasTrak

Enable your organization to share digital documents with external business partners by connecting your OpenText Content Management to OpenText Core Share.



#### **Benefits**

- Go live faster: Start with proven introductory approach
- Compliance: Manage shared content
- Control: Establish approval policy for sharing content
- Maximize adoption of sharing feature

Sharing business documents in a secured and controlled way is more important than ever. Additionally, the increasing number of people working from home requires tools that support digital collaboration. OpenText<sup>™</sup> Content Management is ready to support different sharing scenarios. It easily connects with OpenText Core Share.

With the OpenText Content Management Integration with OpenText<sup>™</sup> Core Share FasTrak, our experts in OpenText Professional Services have built a best practice procedure to enable your organization to share business documents in a secured way, establishing a framework to control and manage the shared content.

#### Go live faster with new functionality

The OpenText Content Management Integration with OpenText Core Share FasTrak follows a proven methodology to help customers to go live rapidly. OpenText consultants will not only connect your platform to the OpenText Core Share SaaS application, but also review your existing OpenText Content Management architecture to ensure everything is in place to support your end users with all the new functionality.

## Secure digital collaboration and mobility

Waikato Regional Council worked with OpenText Professional Services to embed secure digital capabilities to their platform and provide this to their end users and business partners.

"The ability to share information directly from OpenText Content Management with the contractors has been really valuable. They are all looking at the same document without the back-and-forth of email or giving full access to our systems.

With OpenText Core Share you can see when external people viewed documents and what they have done. It gives you much better visibility on who is using your information and how."

#### Joanne Bell

Information Management Team Leader, Waikato Regional Council Community and Services

Read the full success story >

#### Manage the compliance of sharing documents

Keep control. The OpenText project team will help you to establish a compliance framework for sharing documents. This begins with configuring sharable folders types, users and groups. The introduction of an approval workflow for new shares enhances your control over what will be shared with whom. While the system automatically monitors the existing shares for duration, additional reports can give your administrators insight into the currently open shares.

#### Bring your project team up to speed

Despite the new functionality is very easy to use for business users, it is important to understand the security and control features that are available. Before the project starts, we work with your project team and enable them on the new functionality. This ensures that they get the most out of the functional workshops with the OpenText consulting team.

#### **End user adoption**

Adopting new functionalities and processes can be a challenge inside larger organizations. The OpenText Content Management Integration with OpenText Core Share FasTrak supports business users with an eLearning approach so they can educate themselves on the new features when they need it, when it is most convenient for them.

#### Key security features

#### **Permissions**

Control your OpenText Content Management users who have access to sharing features

#### **Security**

No inbound connection from OpenText Core Share back into OpenText Content Management is required

#### Control

Control the folders and content that are shareable using whitelisting and RM Security Clearances

#### **Protect**

External users only need access to OpenText
Core Share and never access OpenText Content
Management directly

### Buy with confidence from the product vendor of OpenText Core Share

Benefit from OpenText's experience, expertise and innovative problem-solving implementing OpenText Content Management solutions. As the product vendor, OpenText delivers as one team. Professional Services has unparalleled access to OpenText's Customer Support and Product Engineering teams who share mutual accountability to customer success and satisfaction relating to products, product extensions and services. Professional Services is a global organization with over 3,000 people bringing nearly three decades of experience with content solutions.

#### Resources

OT Blog about secure sharing and collaboration

Read the blog >

Go live faster and extend functionality with packages

Learn more >

Maximizing solution adoption

Learn more >

Operate to delight with Managed Services

Learn more >

#### Beyond the FasTrak

OpenText Core Share integrates with OpenText™ Core Signature.

#### Related services

- User Adoption and Change Management advisory services
- Training (instructor led via remote or in-person, or self-paced)
- Managed Services: fully managed or assistive services

To talk to an OpenText Professional Services expert about this solution or other service offerings, please contact ProfServices@opentext.com or visit www.opentext.com/services.

