ot **opentext**™

OpenText Core Content Management for SAP SuccessFactors FasTrak

Rapid deployment approach brings integrated digital employee files to HR teams and employees

Benefits

- Receive leading practice expertise
- Accelerate the speed of implementation
- Speed return on investment
- Reduce risk

To address the demands of the digital workforce, HR processes must be simplified and transformed. By extending the SAP® SuccessFactors® solution with OpenText™ Core Content Management for SAP® SuccessFactors®, organizations can accelerate day-to-day activities and increase their agility to meet the engagement expectations of the digital workforce.

OpenText Professional Services offers the OpenText Core Content Management for SAP SuccessFactors FasTrak, a short duration project to easily implement the OpenText Core Content Management for SAP SuccessFactors solution. Customers can have digitized HR documents integrated within their SuccessFactors environment in less than three months.

The FasTrak uses the OpenText leading practices approach to implement the pre-defined solution in the OpenText™ Cloud and integrate it with SuccessFactors, quickly addressing the challenges associated with managing employee documents.

The FasTrak implementation lays the foundation for a successful rollout of the cloud-based solution for the entire HR operation, improving the user experience for employees, managers and business partners, while simplifying all HR-related document interactions.

**Value of
our guidance**

**"… experienced
OpenText team ensured
we got things right,
the first time. The
approach worked."**

IT Front Office
Solutions Director
Tarkett

**"…thinking outside of the
box … OpenText looked
beyond our existing
processes and brought
their knowledge of
industry best practices."**

Process Manager AP
innogy SE

Leading practice advice

The FasTrak package includes a design validation workshop to discuss and define the standard product functionality and how it should be configured for the unique needs of the business. OpenText Professional Services has developed this approach in conjunction with its R&D and product management organizations, using their expertise from past successful deployments. OpenText consultants ensure the optimal use of OpenText solutions to address business requirements.
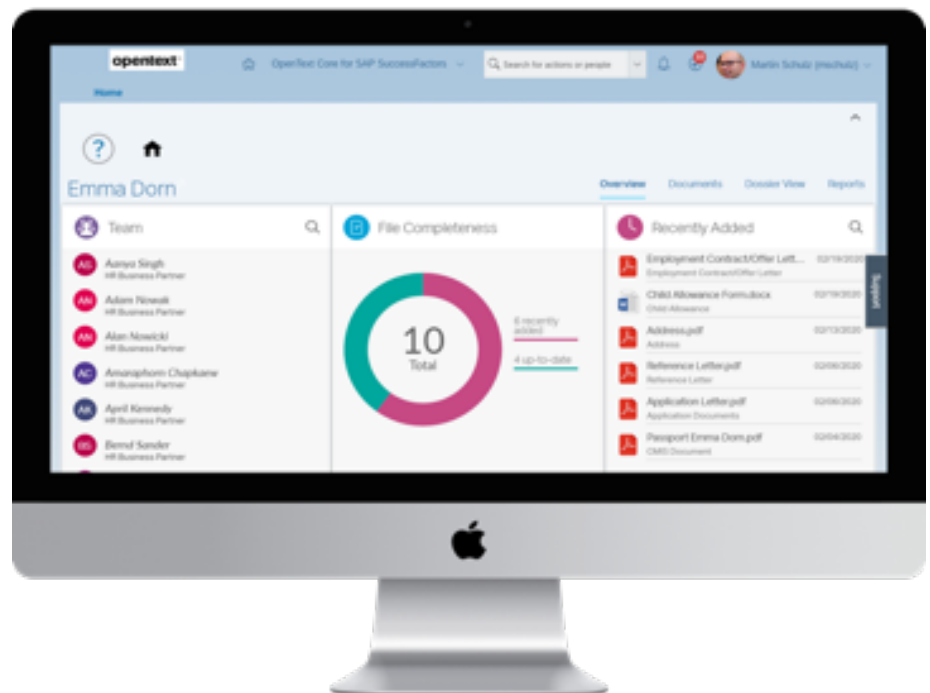
Accelerate implementation

The FasTrak services package can help organizations receive a return on their solution investment faster, as experienced consultants from OpenText follow a predefined implementation and configuration plan with a defined project approach. Accelerating the initial deployment mitigates risks associated with longer and more costly implementation projects.

Rapid return on investment

OpenText consultants share the goal of making customers successful in their mission-critical projects and will help customers get the most from their investments. In an optimal situation, this project can be delivered in as little as eight weeks.

Reduced risk

OpenText consultants reduce implementation and deployment risks. They provide expert knowledge and experience alongside their proficiency in OpenText products to help produce an optimal project plan.

OpenText Core Content Management for SAP SuccessFactors screenshot

Solution consulting services

Implementation, integration, migration, upgrades, etc. ›

User adoption consulting, education, and certification services ›

Managed Service ›

Customer Success Services ›

(Drive deeper product adoption and richer engagement)

The FasTrak solution includes:

- Integration with supported SuccessFactors modules
- Set-up connection with SuccessFactors
- Seamless UI integration
- User management
- One employee file template and document types configured
- Document management and document self-service
- Go-live support
- Compliance configuration (retention policies)
- HR reporting
- Document self-service
- Sample migration of documents

Beyond the FasTrak solution

While the FasTrak package is designed on OpenText leading practices and will fit most customers' requirements, additional services are sometimes required. OpenText Professional Services is ready to assist with expanded requirements such as:

- Multi-country rollout
- Set up of global rollout structures
- Migration of existing employee documents
- Adoption services, in-depth training or customized eLearning
- Digital signature integration
- Enhanced records management
- Customer-specific workflow extensions
- Document generation
- Extended reporting

The value of our guidance

OpenText Professional Services has the world's largest pool of EIM experts certified on OpenText products and solutions. This brings flexibility to the resourcing process, offering organizations a mix of in-region and off-shore expertise. OpenText teams are aligned to the preferred engagement model, which can include up to 100-percent remote delivery. Professional Services includes more than 3,000 people with unparalleled access to our customer support and product engineering teams, who have mutual accountability to customer success and satisfaction. Organizations benefit from this one-team accountability and innovative problem-solving commitment. For further information, contact ProfServices@opentext.com

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