

OpenText Launch Service

Ensure success with your SAP SuccessFactors integration



Benefits

- Integrate information management into processes within SAP SuccessFactors
- Go-live faster with a proven best practice solution
- Enable your team with training, documentation and a user adoption strategy
- Reduce risk with experts from the vendor and their Intellectual Property

Seamless, efficient HR operations are crucial for success. Customers investing in OpenText™ Content Management (Extended ECM) for Human Resources need to content-enable HR operations, ensure compliance, and prepare their organization for growth.

Unlock the full potential of your HR processes with our specialized implementation project. OpenText experts configure the solution to meet key business requirements for your Human Resources use-cases including hiring, onboarding, managing, and offboarding.

Our **OpenText Launch** and **OpenText Launch+** tiers are designed to offer flexibility and precision, ensuring your organization can seamlessly integrate powerful content management capabilities into your existing SAP SuccessFactors environment. Whether you need a comprehensive solution or a more focused approach, our packages provide the expertise and support necessary for your success. Both tiers feature pre-set project scope aligned to common project profiles and deliver configuration, integration with SAP SuccessFactors, project team enablement, formal training and product certification for your business administrators, and go-live support for your team.

Value of our services

International UK-based Charity

International organization transforms HR with new shared service operating model. Increases automation, enables employee self-service, and ensures regional compliance with HR document management:

OpenText Professional Services fulfilled all expectations, including cost and timing.

[Read the full Success story ›](#)

Multinational bank

“OpenText Professional Services has been an integral part of our transformation initiative. We’ve now been working with OpenText Professional Services for almost five years, and throughout that time we’ve found them to be extremely knowledgeable and responsive.”

– Spokesperson

[Read the full Success story ›](#)

Leading HCM system integrator

System integrator engaged OpenText PS to integrate the content management solution for a customer in the US. The project included migrating content for 12,000 employees.

“The attention to detail and explanation of processes and steps was perfect. Open lines of communication was also appreciated. Customer service was at top of mind.”

– Spokesperson

OpenText Launch for your focused needs

OpenText Launch is the best foundational project with emphasis on delivering key content management functionality for HR. We integrate Content Management for Human Resources with your existing SAP SuccessFactors application and configure the digital employee file. The integration includes single sign-on, establishes OpenText as the repository for all HR documents and provides deep integration into the SAP SuccessFactors UI. Document generation is configured to automate and standardize production of key documents to reduce staff workload, while records management rules support legal governance of documents in the employee files.

We prepare your team for a successful go-live with formal product training, then support your go-live to deliver new functionality to your end users. To position your next steps, we facilitate a workshop to guide your team to build upon the established foundation. This project scope suits organizations with simpler, foundational needs such as pilot systems.

OpenText Launch+ for a comprehensive HR solution

OpenText Launch+ is a more comprehensive offering to provide a fuller business-ready application by delivering more capabilities and emphasizing change readiness and support for your team. In addition to the OpenText Launch scope, OpenText Launch+ accelerates transition to the new system by loading documents into the employee files and facilitating an adoption strategy workshop to guide your change team about solution adoption best practices. Extra custom reports will support stronger governance and transparency, additional document generation templates to further the automation, and we configure digital signatures so you can digitize the complete document lifecycle of HR documents.

We support your team for an additional roll-out so you can start by soft-launching the solution to confirm your adoption strategy is effective. The OpenText Launch+ scope addresses the typical requirements for an enterprise HR solution and is therefore our recommended project.

Deliverables of OpenText Launch and OpenText Launch+ at a glance

Delivery	OpenText Launch	OpenText Launch+
Integrate and configure		
Seamlessly integrate content management into your existing SAP SuccessFactors	✓	✓
UI integration in SuccessFactors to optimize usability	✓	✓
Configuration of HR Digital Employee File	✓	✓
Reporting to support HR process decisions	✓	✓
<ul style="list-style-type: none"> • Additional reporting improved process visibility 		✓
Records management rules for legal compliance	✓	✓
Document Templates to automate document generation	✓	✓
<ul style="list-style-type: none"> • Digital signature to support digital-first' posture 		✓
<ul style="list-style-type: none"> • Additional document templates 		✓
Content loading to populate employee files with documents		✓
Enable		
Enabling project team to support usage	✓	✓
Formal training for 1 business admin (training subscription)	✓	✓
<ul style="list-style-type: none"> • Adoption strategy workshop to guide your change team 		✓
<ul style="list-style-type: none"> • Additional training (for a second expert) for redundancy 		✓
Go-live		
Go-live for business users with support for administrator	✓	✓
<ul style="list-style-type: none"> • Additional roll-out to support 'soft Launch'/phases 		✓
Value+ workshop to recommend steps to row value	✓	✓

Learn more

[Blog: Building a successful SaaS HR document solution with SAP SuccessFactors ›](#)

[Blog: How to optimize HR's effectiveness ›](#)

[Blog: The right Content Services platform on your cloud journey ›](#)

[OpenText Consulting Services ›](#)

[OpenText Learning Services ›](#)

Accelerate and reduce risk with experts from the vendor

OpenText Professional Services has been delivering solution extensions integrated with SAP since the late 1990s, acquiring extensive SAP business process knowledge and solution experience, which we apply to every project. Benefit from our experience and project accelerators to achieve your HR solution goals sooner and with less risk.

As the product vendor, OpenText delivers as one team with unprecedented access to Cloud Services, Product Engineering, and Customer Support to optimize your experience. You benefit from experts across the organization with shared mutual accountability for customer success.

Do you have additional requirements?

While OpenText Launch+ is comprehensively scoped, OpenText can propose a project aligned to your specific needs with some pre-scoped add-ons and custom scoping where necessary. Contact your OpenText services representative to get the right project for your needs.

To talk to an OpenText expert about our solutions and services, please email profservices@opentext.com or visit opentext.com/services.