

OpenText Content Management (Extended ECM)

Version Comparison Chart

Version	Document Management	Workflow & Process Automation	Integrations	Information Governance
20.x	<ul style="list-style-type: none"> Create Document from Template Share collections with Business Workspace Recently Accessed widget supports Business Workspaces Automatically share Business Workspace content via Core Share OT Viewing Service (Intelligent Viewing) 	<ul style="list-style-type: none"> Pre-fill forms with attributes of an object Smart View is now the default when creating new workflow maps New action to automatically start a workflow Mobile: Require authentication (user credentials) & view workflow activity feed Core Signature 	<ul style="list-style-type: none"> M365: Multi-select docs to open/edit SAP: Support for Interaction Center in S/4HANA for Customer Management SuccessFactors: enhanced support for recruiting module Salesforce: Core Share integrated with Salesforce Contacts 	<ul style="list-style-type: none"> Make comments mandatory on disposition review rejection Disposition search can select any container System monitoring introduced Records Management REST APIs Records Center Solution Accelerator Physical Objects Smart View improvements
21.x	<ul style="list-style-type: none"> Folder Templates Advanced searches via Search Forms Access renditions in Smart View Search Query widget Open with Office Editor in Smart View Large file upload Mobile: Scan & upload documents (PDF) 	<ul style="list-style-type: none"> Business Scenarios introduced with Teamspace, Project, Agreements & more Enhancements to document processing via workflow attachments New action: start WebReport New event: update Workspace metadata Intelligent Filing 	<ul style="list-style-type: none"> SAP: See SAP DMS attachments from S/4HANA Cloud in business workspaces SuccessFactors: New document-centric deletion workflow with auto-suggestion of HR approvers Salesforce: Extended ECM for Salesforce Financial Services Cloud 	<ul style="list-style-type: none"> Determine users' current Security Clearance Level by parameters on login & show on user profile Solution Accelerator – Records Management Improved holds management Holds Management & Classifications widgets Physical Objects: Smart View enhancements
22.x	<ul style="list-style-type: none"> Save Search in Smart View Copy or share links to specific versions My Reserved Items widget New Document Upload widget Wiki pages support embedded audio & video Restructure available to move large data sets Improved metadata search performance 	<ul style="list-style-type: none"> Document Generation support for Business Workspaces Real Estate Management Business Scenario Notification Center supports email delivery with daily & weekly digest emails Redesigned Application Management page for Content Server Applications 	<ul style="list-style-type: none"> M365: Windows 11 support for Enterprise Connect and Office Editor M365: Edit/Open files using Office Online in Enterprise Connect Teams integration SuccessFactors: Document Generation for Candidates & Onboardees 	<ul style="list-style-type: none"> Solution Accelerator – Physical Objects Holds Management Workspace: create, delete, modify, suspend, reactivate holds & more Apply user-based holds in Smart View Apply standard classification changes to children RM integration with Microsoft Teams Remove legal holds from deleted users
23.x	<ul style="list-style-type: none"> Automatic refresh of folders and containers in Smart View Business Workspaces show more information View emails using Intelligent Viewing Display system messages upon login Mobile: Scan & upload improvements plus support for biometric authentication 	<ul style="list-style-type: none"> Procurement Business Scenario Business admins can now configure Business Scenarios to fit their needs Event bots can trigger after creation of a Workspace Event bots can create documents via Document Generation 	<ul style="list-style-type: none"> M365: Send document to SharePoint or OneDrive when using Smart View SAP: Support for document-based approval processes in SAP S/4 HANNA SuccessFactors: support for “End Global Assignment” event & introduction of File Completeness widget 	<ul style="list-style-type: none"> Records Series Identifier (RSI) retention schedule widget & create, edit and delete RSI stages in Smart View Phys. Objects & Security Clearance REST APIs Create, modify and delete disposition searches in Smart View Controlled Viewing and Printing fully cloud-ready
24.x	<ul style="list-style-type: none"> Content Aviator Smart Document Types enhancements Intelligent Viewing added to all X-Plans Import team from previous Workspace Deep links with view only support Media Add-On Mobile: Create Business Workspaces 	<ul style="list-style-type: none"> Sales Business Scenario My ToDo widget with My Workflows, My Reminders & My Stateflows My Shares widget for Core Share New scheduled bots framework for improved flexibility and scalability 	<ul style="list-style-type: none"> Teams: delete a Team upon archiving and retirement Teams: deliver notification center messages to end users in Teams Outlook: bulk email selection & filing SAP: Improved auditing for business attachments 	<ul style="list-style-type: none"> ‘Make Confidential’ action to restrict access to individual pieces of sensitive content High-volume RM disposition search (experimental) RM notifications enhancements Set a Perspective Rule based on a standard Classification