OpenText Content Manager 23 Series

A governance-based enterprise content management system that provides complete information lifecycle management for enterprises across the globe.

Insurance Company

"With Content Manager, we didn't have to change the way we run our business. It's flexible. It adapted to us."

VP OF IT

OpenText™ Content Manager is a comprehensive, out-of-the-box software solution that enables you to effectively manage and collaborate on documents and records, email, web content, images, video, and workflows. OpenText Content Manager is all about bringing your information to life and managing it as efficiently and completely as possible from creation to disposal, beyond the lifespan of your projects, staff, and business applications.

What's New Over the Last Two Years?

- Web Client user experience and productivity improves with the following Web Client enhancements:
    - Experience a smoother checkout and edit from Edge, Chrome, and Firefox without having to download anything onto your computer.
    - Introduced drop spots along with the existing drop zones in WEB UI, offering the ability to drag and drop into containers or categories.
- Revamped redaction and annotation capabilities.
    - With this release, Content Manager integrates with OpenText Brava to deliver more features in these areas, including new redaction and annotation interfaces with search hit highlighting.
    - A new capability of auto-redaction is now available for identifying and redacting sensitive information based on pre-defined and customizable templates. All your PII can be pre- identified and redacted.
- Newer viewing and rendering capabilities with Space Optimization by integrating with OpenText technologies.
    - OpenText Content Manager now includes OpenText Blazon Enterprise which supports more file types and features in the viewing panel, alongside a better compression algorithm.
    - The Brava integration supports redaction on more file types, without heavy .tiff requirements thus saving valuable space on the .tiff format rendition.
- Our Manage in Place strategy allows you to manage data across various repositories without moving them.
    - Get more value from your OpenText Content Manager ecosystem, as CM23.3 onwards supports more repositories, such as Amazon S3, Azure blob store, Graph Drive (Microsoft 365, including Teams), and Document Queue along with the already existing Windows filesystem.
- Collaborate easily with a secure mobile app that is compliant with organizational policies.
    - Support Mobile Device Management policies for organizational compliance, Session Timeouts protect from unauthorized access and Secure storage of downloads.
    - Add, modify, and share content on iPads and Tablets, edit record metadata, share records, and sort search results for better productivity on the move.

Resources

Learn more ›

- Tighter integration with MS Teams
  - The MS Teams Integration App now supports private channel posts and files for automatic and manual records filing.
  - You can configure multiple CM datasets to work with Teams and access/view all data across various datasets from the one Teams interface. Records can be created and added to different datasets all from one interface.
  - Users can expose records from OpenText Content Manager to Teams to continue their collaboration easily. Sync icons are introduced for manage-in-place items to let you know if the record is up to date. Increase efficiency by managing more record actions now exposed in the Teams integration (for example: launch a workflow).
- SharePoint access via MS Teams Integration App
  - You can now browse and create records from the SharePoint library, access SharePoint sites quickly via the MS Teams Integration App. This is a quicker method of access as compared to the traditional configuration and setup of SharePoint Integration which offers more controls.
- Zero Footprint client for Outlook has more value with more functions in both releases.
- Improvements to SQL Text Indexing and Performance
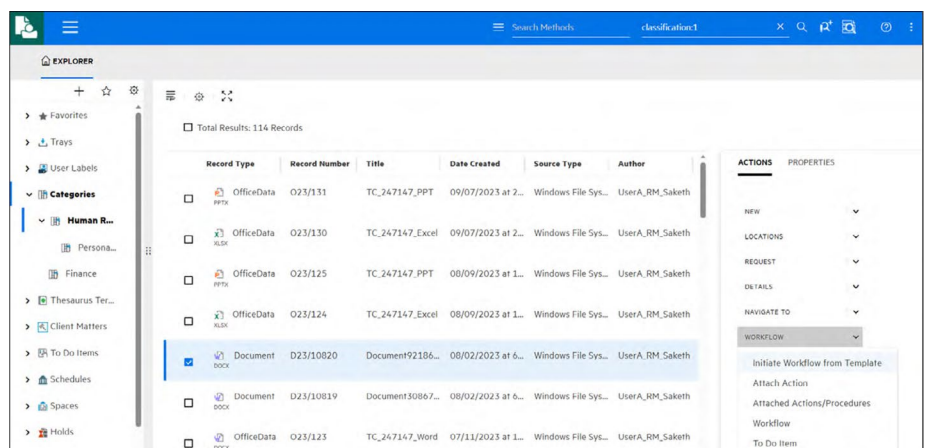- Secure outsourcing with OpenText Content Manager Cloud, as a SaaS model

Figure 1. The Content Manager web interface

opentext™